



Parent App

A mobile app that allows you to keep track of your student's bus-riding activity and receive SMART Alerts.



Available for Android and iOS. Scan the QR code or use the link to download the app.

<https://www.qbit.codes/q/smart-tag-parent-app>

Benefits

- View your student's profile and assigned routes.
- Monitor your student's riding activity.
- Sign up to get notified when your student gets on/off the bus at your home stop and school.
- Sign up to get notified when the bus is on its way to your home stop.
- View live bus location from when you receive the arrival alert up to your home stop.
- Manage guardians authorized to receive your student at their PM drop-off stop (for primary parents only and if enabled by your district).

Register now!

IMPORTANT: The "primary parent" is the parent associated with the student in the school district's system. The primary parent must complete their app registration and link to the student first before any co-parent can proceed.

Create an account

1. Download the app on your mobile device.
2. Tap **Create an account**. Enter the email address associated with your school district (if applicable). Otherwise, use your current email address.
3. Enter the 6-digit code emailed to you.
4. Create a password.

Link your account to your student

1. Sign in with your email and password.
2. On the welcome screen, tap **Find students**.
3. Select your school district.

If your email exists in the district's records, it will be recognized and will display all students associated with that email address. Confirm or remove students.

If your email is not recognized, it is not associated with any student in the district.

You may try:

- **Using your phone number.**
If your phone number is associated with a student, a verification code will be texted to you.
- **Linking to the student manually.**
Manual linking is only for co-parent accounts and can only be done if the primary parent has successfully linked to the student.

Enter the student ID, date of birth, and school then submit the request to the primary parent for approval. The student will appear as pending in your Students list until approved. If there is no action from the primary parent, please contact your Transportation Office.

For multiple students, manually link to one student first. You can add the rest in the Account section.

*If you are the primary parent and your email address and phone number are not in our system, please contact your district to update your information.

4. Once students are linked, you can choose your SMART Alert settings. This must be done per student.

Check out our **Frequently Asked Questions (FAQs)** in the app's Account section!

