

# FLEET REPAIR SERVICES

## RFP #22-07-01

**Commodity Code: 800-002 - Automotive/Chemical Waste Removal Services**

**Commodity Code: 800-012 - Vehicle Maintenance, Repair, and Service**

**Buyer: Katy LaBorde**

**Expiration Date: 11-30-25**

### **Instruction for Repairs:**

1. Choose the vendor of your choice from the list on pages **2 to 3**. The spreadsheet shows all the awarded vendors and the services their company performs. The services the vendors provide are listed across the top of the page. If there is a "X" in the column next to the vendor of your choice, they provide that service. The vendor list will be updated as the vendors turn in their required paperwork.
2. To compare the warranty of vendors refer to pages **4 to 12**. The warranty varies by the type of service you are having performed so make sure you are looking at the correct warranty.
3. Enter a purchase requisition to the vendor of choice using an estimated amount for the repair. Enter the following information in the Description of the Requisition
  - a. The type of repair requested (ex: Air Conditioning Service, Transmission Service, etc.)
  - b. The Year, Make, Model and Vehicle ID Number for the vehicle being repaired.
4. When you receive the final estimate from the Vendor, enter a Change Order in eFinance and upload your quote/estimate to your req. When entering the change order, add an additional 10% to the total estimate to cover any unexpected repairs that may arise. When the Change Order is approved we will attach the estimate to the Purchase Order as back up.

### **Instructions for Oil Change, Inspections, and Tire Services (repairs only, not purchases)**

1. Choose the vendor of your choice from the list on pages **2 to 3**. The spreadsheet shows all the awarded vendors and the services their company performs. The services the vendors provide are listed across the top of the page. If there is a "X" in the column next to the vendor of your choice, they provide that service. The vendor list will be updated as the vendors turn in their required paperwork.
2. To compare the warranty of vendors refer to pages **4 to 12**. The warranty varies by the type of service you are having performed so make sure you are looking at the correct warranty.
3. Enter a Purchase Requisition for an Open Purchase Order. Enter the following information in the Description of the Requisition. When the funds on the Purchase Order are expended, you will need to enter a new Purchase Requisition. We will not process any increases on these purchase orders.

Open Purchase Order for XXX (enter the type of service) for the XXX (enter your department name). Not to Exceed \$XXX.XX (enter the dollar amount).





**FLEET REPAIR SERVICES**  
**RFP #22-07-01**  
**WARRANTY RECAP**

**SUPPLIER**

**WARRANTY**

<b>Vehicle Mechanical Service (Bumper to Bumper)</b>	
Advanced Fleet Maintenance	No Warranty
Buckalew Chevrolet, LP	all warranties are applied by General motors parts replacement warranty. 24 months regardless of mileage on most items.
Christopher Auto Repair	12m/12k on most - engine and transmission 3y/100k
Cummins Southern Plains	Full terms of warranty are on the back of invoices. Please see attached T&C printed on the back of every invoice.
International Trucks of Houston (Kyrish Truck Centers)	factory warranty
Longhorn Bus Sales	factory warranty
Mid Coast Engin and Transmission Inc.	1 year on parts and labor 2 year unlimited mileage on Allison ReTrans
Milstead Automotive ltd	One year warranty from the date of repair. This warranty will provide replacement of defective merchandise, parts and labor, and include pick-up and delivery of the vehicle, or school bus as applicable.
Milstead Collision	manufacturer parts warranty
Planet Ford	12 Months 12 Thousand Miles
Reliable Transmission Service-Texas, LLC.	See attached Warranty
Rush Bus Centers (Rush Truck Center of Texas, LP)	See attached Warranty
Southern Tire Mart, LLC	30 Days or 1,000 miles, Whichever is most beneficial.
Suds Grand Prix Carwash and Lube Center	1 Year Warranty on Parts and Labor
Swift Fleet Services Inc	Manufacturer's stated Warranty on parts 30 Days on labor
Town Center Automotive Inc	one year twelve thousand miles on labor

<b>Tire Service</b>	
Buckalew Chevrolet, LP	all applied warranties are through General Motors. All parts for failure are warranted 24 months regardless of mileage.
Christopher Auto Repair	12m/12k
Milstead Automotive ltd	One year warranty from the date of repair. This warranty will provide replacement of defective merchandise, parts and labor, and include pick-up and delivery of the vehicle, or school bus as applicable.
Milstead Collision	Parts & labor are manufacturer warranty, limited lifetime on paint
Southern Tire Mart, LLC	30 Days or 1,000 miles, Whichever is most beneficial.
Suds Grand Prix Carwash and Lube Center	1 Year Warranty on Parts and Labor

**FLEET REPAIR SERVICES  
RFP #22-07-01  
WARRANTY RECAP**

**SUPPLIER**

**WARRANTY**

<b>Mobile Tire Service</b>	
Christopher Auto Repair	12m/12k
Milstead Automotive ltd	One year warranty from the date of repair. This warranty will provide replacement of defective merchandise, parts and labor, and include pick-up and delivery of the vehicle, or school bus as applicable.

<b>Oil Change</b>	
Buckalew Chevrolet, LP	all warranties are applied By General motors. Parts and labor on a service repair order are covered for 24 months regardless of mileage
Christopher Auto Repair	
Cummins Southern Plains	90-day, 25,000 miles, or 900 hours of operation, whichever occurs first. Full terms of warranty are on the back of invoices. Please see attached T&C printed on the back of every invoice.
Milstead Automotive ltd	One year warranty from the date of repair. This warranty will provide replacement of defective merchandise, parts and labor, and include pick-up and delivery of the vehicle, or school bus as applicable.
Rush Bus Centers (Rush Truck Center of Texas, LP)	See Attached
Southern Tire Mart, LLC	30 Days or 1,000 miles, Whichever is most beneficial.
Suds Grand Prix Carwash and Lube Center	3 Months Warranty
Swift Fleet Services Inc	1500
Take 5 Oil Change	No Warranty. Top Off Service Included.

<b>Vehicle Body Repair and Paint</b>	
Buckalew Chevrolet, LP	lifetime
International Trucks of Houston (Kyrish Truck Centers)	factory warranty
Longhorn Bus Sales	factory warranty
Milstead Collision	Manufacturer warranty on parts, limited lifetime on paint
Rush Bus Centers (Rush Truck Center of Texas, LP)	See Attached
Texas Correctional Industries (Texas Department of Criminal Justice)	NO WARRANTY

<b>Glass Service</b>	
Able Glass and Mirror Co. Inc.	1 year warranty. This does not include broken glass
Glass & Mirror of the Woodlands, Inc	5 YEAR WORKMANSHIP
Milstead Collision	Manufacture/vendor warranty
Suds Grand Prix Carwash and Lube Center	1 Year Warranty

<b>Vehicle Upholstery Service</b>	
Texas Correctional Industries (Texas Department of Criminal Justice)	NO WARRANTY

**FLEET REPAIR SERVICES  
RFP #22-07-01  
WARRANTY RECAP**

**SUPPLIER**

**WARRANTY**

<b>Vehicle Upfit Service</b>	
Rush Bus Centers (Rush Truck Center of Texas, LP)	See Attached

<b>School Bus Flooring</b>	
Rush Bus Centers (Rush Truck Center of Texas, LP)	See Attached
Texas Correctional Industries (Texas Department of Criminal Justice)	NO WARRANTY due to the rubber manufacturer not offering a warranty. We do use treated wood to protect against rotting and grade A bolts that do not break upon impact. They are airline grade.

<b>Machine Shop Services</b>	
Suds Grand Prix Carwash and Lube Center	1 Year Warranty

# Good As "GOLD" Warranty

## LIMITED REMANUFACTURED TRANSMISSION WARRANTY

Reliable Transmission Service (RTS) warrants to the owner of each RTS remanufactured Allison transmission, installed in approved application, that it will repair or replace, at our option, any defective or malfunctioning part(s) of the transmission in accordance with the following terms, conditions, and limitations:

- All vehicle(s) with remanufactured Allison transmission(s) installed, require transmission oil cooler(s) to be properly flushed in order to be free of debris or transmission oil cooler should be replaced. All vehicle(s) must have the following items inspected and replaced if any wear or damage found at the time of transmission replacement: flexplate assembly, engine flywheel housing, motor mounts, wiring harness(es), driveline components, shifter(s), shift cable, modulator, modulator cable as applicable to the transmission series. Transmission must be installed, and maintained in accordance with the current Allison Transmission "Mechanic's Tips" handbook for each specific transmission series.
- All remanufactured Allison transmission(s) must use an Allison approved TES-389 transmission fluid. Two year warranty transmissions must use an Allison approved TES-295 specification or (TranSynd) fluid.
- The warranty period shall begin on the date the remanufactured Allison transmission is installed in the vehicle.
- This warranty covers only malfunctions resulting from defects in material or workmanship. RTS may, at its discretion, replace rather than repair the transmission or its components.
- The owner is responsible for the performance of regular maintenance services as specified in the current Allison Transmission "Operator's Manual" applicable for each specific transmission series.
- Repairs qualifying under this warranty will be performed, without charge, by any Reliable Transmission Service location within a timely manner.

### THIS WARRANTY DOES NOT COVER:

- Loss of time, inconvenience, loss of use of the vehicle, or other consequential damages;
- Defects and damage caused as the result of any of the following:
  - Flood, collision, fire, theft, freezing, vandalism, riot, explosion, or objects striking the vehicle;
  - Misuse of the vehicle;
  - Alterations or modification of the transmission or the vehicle;
  - Damage resulting from improper storage;
  - Anything other than defects in Reliable Transmission Service material or workmanship;
  - Improper vehicle towing;
- The replacement of normal maintenance items (such as filters, screens and transmission fluid);
- Malfunctions resulting from improper transmission installation, contamination from an external source, lack of an RTS approved external oil filter, or lack of performance of normal maintenance services;
- Any RTS remanufactured Allison transmission which has been repaired by other than a Reliable Transmission Service outlet and we have determined that such repair(s) has adversely affected the performance and reliability.

All customers have one or two year warranty options on the following transmission series.  
(Warranty options; one year or two year warranty is determined by the remanufactured Allison transmission purchasing option.  
(Off-Highway applications of these series have a six (6) month warranty.)

#### Series:

AT500 Series	MT600 Series	HT700 Series	
1000 Series	2000 Series	3000 Series	4000 Series

#### All Vocational Series:

Highway Series (HS)	Pupil Transport / Shuttle Series (PTS)	Rugged Duty Series (RDS)
Bus Series (B)	Emergency Vehicle Series (EVS)	Motorhome Series (MH)
Truck RV Series (TRV)	Specialty Series (SP)	

This warranty is the only warranty applicable to RTS remanufactured Allison Transmissions and is expressly in lieu of any other warranties, express or implied, including any implied warranty of merchantability or fitness for any particular purpose. RTS does not authorize any person to create for it any other obligation or liability in connection with these transmissions. Reliable Transmission Service (RTS) shall not be liable for consequential damages resulting from breach of warranty or any implied warranty. If the transmission was replaced under warranty, the replacement transmission assumes the remainder warranty coverage of the original warranty.

## SERVICE PARTS WARRANTY



**PARTICIPATING OEM SALES  
DISTRIBUTOR SALES**

### LIMITED WARRANTY ON NEW/REMANUFACTURED ALLISON TRANSMISSION SERVICE REPLACEMENT PARTS

Allison Transmission will provide for repairs or replacement, at its option, during the warranty period of each new/remanufactured Allison transmission service replacement part manufactured or supplied by Allison Transmission in accordance with the following terms, conditions, and limitations.

#### WHAT IS COVERED

- **WARRANTY APPLIES** — This warranty is for new/remanufactured Allison transmission service parts purchased from authorized Allison Transmission service outlets and used in Allison transmission products installed in approved applications and is provided to the original and any subsequent owner(s) of the transmission during the warranty period.
- **REPAIRS COVERED** — The warranty covers repairs or replacement, at Allison Transmission’s option, to correct any transmission malfunction resulting from defects in material or workmanship occurring during the warranty period. Needed repairs or replacements will be performed using the method Allison Transmission determines most appropriate under the circumstances.
- **TOWING:**
  - **IF THE SERVICE PART WAS INSTALLED BY AN AUTHORIZED SERVICE OUTLET** — Towing is covered to the nearest Allison Transmission Distributor or authorized Dealer only when necessary to prevent further damage to your transmission.
  - **IF THE SERVICE PART WAS SOLD “OVER THE COUNTER”** — If the Allison transmission service part was sold “over the counter,” towing is not covered by Allison Transmission and is the responsibility of the owner.
- **PAYMENT TERMS** — Warranty repairs will be covered per the schedule shown in the chart contained in section “WARRANTY LIMITATIONS AND ADJUSTMENT SCHEDULE.”
- **OBTAINING REPAIRS** — To obtain warranty repairs, take the vehicle or transmission or defective service part to any Allison Transmission Distributor or authorized Dealer within a reasonable amount of time and request the needed repairs. A reasonable amount of time must be allowed for the Distributor or Dealer to perform necessary repairs.
- **WARRANTY PERIOD:**
  - **IF THE SERVICE PART WAS INSTALLED BY AN AUTHORIZED SERVICE OUTLET** — The warranty period for all coverages for service parts installed by an authorized service outlet shall begin on the date the service part is installed into the transmission. It will be the purchaser’s responsibility to provide a copy of the previous repair order showing the installation of the service part by an authorized Allison service outlet to validate the date of installation and purchase. The warranty period for all coverages shall end at the expiration of the coverage set forth below.
  - **IF THE SERVICE PART WAS SOLD “OVER THE COUNTER”** — The warranty period for service parts sold “over the counter” shall begin on the date of sale and it will be the purchaser’s responsibility to provide a copy of the original sales slip on “over the counter” sales to validate the date of purchase.

#### WARRANTY LIMITATIONS AND ADJUSTMENT SCHEDULE FOR PARTS PURCHASED PRIOR TO JAN 1, 2016

TYPE OF SERVICE OUTLET INSTALLING THE NEW/REMANUFACTURED ALLISON TRANSMISSION SERVICE PART	WARRANTY LIMITATIONS (Whichever occurs first)		ADJUSTMENT CHARGE TO BE PAID BY THE CUSTOMER	
	Months	Transmission Miles, Hours, Or Kilometers	Parts	Labor*
Authorized Allison Transmission Service Outlet	6	No Limit	No Charge	No Charge*
Non-Authorized Allison Transmission Service Outlet	6	No Limit	No Charge	100%

\* Only when the service part was originally installed by an authorized Allison Transmission service outlet will reasonable labor costs for transmission removal and reinstallation, when necessary to make a warranty repair, be covered by this warranty.



**WARRANTY LIMITATIONS AND ADJUSTMENT SCHEDULE  
FOR PARTS PURCHASED AFTER JAN 1, 2016**

TYPE OF SERVICE OUTLET INSTALLING THE NEW/REMANUFACTURED ALLISON TRANSMISSION SERVICE PART	WARRANTY LIMITATIONS (Whichever occurs first)		ADJUSTMENT CHARGE TO BE PAID BY THE CUSTOMER	
	Months	Transmission Miles, Hours, Or Kilometers	Parts	Labor*
Authorized Allison Transmission Service Outlet	12	No Limit	No Charge	No Charge*
Non-Authorized Allison Transmission Service Outlet	12	No Limit	No Charge	100%

\* Only when the service part was originally installed by an authorized Allison Transmission service outlet will reasonable labor costs for transmission removal and reinstallation, when necessary to make a warranty repair, be covered by this warranty.

**WARRANTY LIMITATIONS AND ADJUSTMENT SCHEDULE  
FOR REMANUFACTURED TCMs PURCHASED AFTER JAN 1, 2016**

TYPE OF SERVICE OUTLET INSTALLING THE NEW/REMANUFACTURED ALLISON TRANSMISSION SERVICE PART	WARRANTY LIMITATIONS (Whichever occurs first)		ADJUSTMENT CHARGE TO BE PAID BY THE CUSTOMER	
	Months	Transmission Miles, Hours, Or Kilometers	Parts	Labor*
Authorized Allison Transmission Service Outlet	6	No Limit	No Charge	No Charge*
Non-Authorized Allison Transmission Service Outlet	6	No Limit	No Charge	100%

\* Only when the service part was originally installed by an authorized Allison Transmission service outlet will reasonable labor costs for transmission removal and reinstallation, when necessary to make a warranty repair, be covered by this warranty.

**WHAT IS NOT COVERED**

- **LABOR COSTS FOR “OVER THE COUNTER” ALLISON TRANSMISSION SERVICE/REMANUFACTURED PART** — This warranty does not cover any labor costs associated with the replacement of an Allison Transmission service/remanufactured part that was sold “over the counter.”
  - **LABOR COSTS FOR TRANSMISSION REMOVAL AND INSTALLATION** — This warranty does not cover any labor costs associated with the removal and replacement of an Allison Transmission service/remanufactured part that was previously installed by anyone other than an authorized Allison Transmission service outlet.
  - **DAMAGE DUE TO ACCIDENT, MISUSE, or ALTERATION** — Defects and damage caused as the result of any of the following are not covered:
    - Flood, collision, fire, theft, freezing, vandalism, riot, explosion, or objects striking the vehicle;
    - Misuse of the vehicle;
    - Used in a way that was not approved by Allison Transmission;
    - Alterations or modification of the transmission or the vehicle; and
    - Anything other than defects in Allison Transmission material or workmanship.
- NOTE:** This warranty is void on Allison Transmission service parts used in vehicles currently or previously titled as salvaged, scrapped, junked, or totaled.
- **CHASSIS, BODY, and COMPONENTS** — The chassis and body company (assemblers) and other component and equipment manufacturers are solely responsible for warranties on the chassis, body, component(s), and equipment they provide. Any transmission repair caused by an alteration(s) made to the Allison transmission or the vehicle which allows the transmission to be installed or operated outside of the limits defined in the appropriate Allison Installation Guideline is solely the responsibility of the entity making the alteration(s).
  - **DAMAGE CAUSED by LACK of MAINTENANCE or by the USE of TRANSMISSION FLUIDS NOT RECOMMENDED in the OPERATOR’S MANUAL** — Defects and damage caused by any of the following are not covered:
    - Failure to follow the recommendations of the maintenance schedule intervals applicable to the transmission;
    - Failure to use transmission fluids or maintain transmission fluid levels recommended in the Operator’s Manual.
  - **MAINTENANCE** — Normal maintenance (such as replacement of filters, screens, and transmission fluid) is not covered and is the owner’s responsibility.
  - **REPAIRS by UNAUTHORIZED DEALERS** — Defects and damage caused by a service outlet that is not an authorized Allison Transmission Distributor or Dealer are not covered.

- **USE of OTHER THAN GENUINE ALLISON TRANSMISSION PARTS** — Defects and damage caused by the use of parts that are not genuine Allison Transmission parts are not covered.
- **EXTRA EXPENSES** — Economic loss and extra expenses are not covered. Examples include but are not limited to: loss of vehicle use; inconvenience; storage; payment for loss of time or pay; vehicle rental expense; lodging; meals; or other travel costs.
- **“DENIED PARTY” OWNERSHIP** — Warranty repair parts and labor costs are not reimbursed to any participating or non-participating OEMs, dealers or distributors who perform warranty work for, or on behalf of, end users identified by the United States as being a “denied party” or who are citizens of sanctioned or embargoed countries as defined by the U.S. Department of Treasury Office of Foreign Assets Control. Furthermore, warranty reimbursements are not guaranteed if the reimbursement would be contrary to any United States export control laws or regulations as defined by the U.S. Department of Commerce, the U.S. Department of State, or the U.S. Department of Treasury.

#### **OTHER TERMS APPLICABLE TO CONSUMERS AS DEFINED by the MAGNUSON-MOSS WARRANTY ACT**

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Allison Transmission does not authorize any person to create for it any other obligation or liability in connection with these service parts. **ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THESE PARTS IS LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY. PERFORMANCE OF REPAIRS AND NEEDED ADJUSTMENTS IS THE EXCLUSIVE REMEDY UNDER THIS WRITTEN WARRANTY OR ANY IMPLIED WARRANTY. ALLISON TRANSMISSION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, LOST WAGES OR VEHICLE RENTAL EXPENSES) RESULTING FROM BREACH OF THIS WRITTEN WARRANTY OR ANY IMPLIED WARRANTY.\*\***

\*\*Some states do not allow limitations on how long an implied warranty will last or the exclusion of limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

#### **OTHER TERMS APPLICABLE TO OTHER END-USERS**

**THIS WARRANTY IS THE ONLY WARRANTY APPLICABLE TO ALLISON TRANSMISSION SERVICE PARTS AND IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALLISON TRANSMISSION DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH SUCH SERVICE PARTS. ALLISON TRANSMISSION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY.**

#### **QUESTIONS**

If you have any questions regarding this warranty or the performance of warranty obligations, you may contact any Allison Transmission Distributor or Dealer or write to:

Allison Transmission, Inc.  
P.O. Box 894  
Indianapolis, IN 46206-0894  
Attention: Warranty Administration PF-9  
Form SE0618EN (201608)

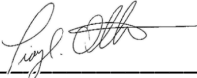
**Conroe ISD**  
**RFP #22-07-01**  
**Fleet Repair Services**

Rush Truck Centers of Texas, LP dba Rush Truck Center, Houston Medium Duty  
Clarifications and Exceptions

Notwithstanding anything in the RFP to the contrary, Rush's response to the RFP is subject to and contingent on the following:

1. **Warranty.** - Rush's standard warranty terms offered under the RFP are limited to the following:
  - a. LIMITED WARRANTY ON SERVICES. Rush warrants that all services performed by Rush for a customer, including maintenance and repair services ("Services"), will be performed in a good and workmanlike manner ("Services Warranty"). The Services Warranty is valid for a period of ninety (90) days from the date the Service is completed. Customer's sole and exclusive remedy, and Rush's entire liability, under the Services Warranty is the repair of any nonconforming portion of the Services. RUSH PROVIDES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, CONCERNING ITS SERVICES. The Services Warranty is strictly limited to Services performed by Rush for customer. Rush does not warrant any services provided by any third-party. Any warranties are solely those that are provided by the third-party service provider.
  - b. PRODUCTS – MANUFACTURER WARRANTIES ONLY. Any warranties on any product(s) sold by Rush are limited only to any printed warranty provided by the applicable manufacturer of the product. EXCEPT FOR ANY SUCH WARRANTIES MADE BY MANUFACTURERS, THE PRODUCT(S) ARE SOLD WITHOUT ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EACH OF WHICH IS EXPRESSLY DISCLAIMED.

Rush Truck Centers of Texas, LP dba  
Rush Truck Center, Houston Medium Duty

By:  \_\_\_\_\_

Name: Troy Ottmer

Title: General Manager

Date: 9/26/2022 \_\_\_\_\_

# Good As "GOLD" Warranty

## LIMITED REMANUFACTURED TRANSMISSION WARRANTY

Reliable Transmission Service (RTS) warrants to the owner of each RTS remanufactured Allison transmission, installed in approved application, that it will repair or replace, at our option, any defective or malfunctioning part(s) of the transmission in accordance with the following terms, conditions, and limitations:

- All vehicle(s) with remanufactured Allison transmission(s) installed, require transmission oil cooler(s) to be properly flushed in order to be free of debris or transmission oil cooler should be replaced. All vehicle(s) must have the following items inspected and replaced if any wear or damage found at the time of transmission replacement: flexplate assembly, engine flywheel housing, motor mounts, wiring harness(es), driveline components, shifter(s), shift cable, modulator, modulator cable as applicable to the transmission series. Transmission must be installed, and maintained in accordance with the current Allison Transmission "Mechanic's Tips" handbook for each specific transmission series.
- All remanufactured Allison transmission(s) must use an Allison approved TES-389 transmission fluid. Two year warranty transmissions must use an Allison approved TES-295 specification or (TranSynd) fluid.
- The warranty period shall begin on the date the remanufactured Allison transmission is installed in the vehicle.
- This warranty covers only malfunctions resulting from defects in material or workmanship. RTS may, at its discretion, replace rather than repair the transmission or its components.
- The owner is responsible for the performance of regular maintenance services as specified in the current Allison Transmission "Operator's Manual" applicable for each specific transmission series.
- Repairs qualifying under this warranty will be performed, without charge, by any Reliable Transmission Service location within a timely manner.

### THIS WARRANTY DOES NOT COVER:

- Loss of time, inconvenience, loss of use of the vehicle, or other consequential damages;
- Defects and damage caused as the result of any of the following:
  - Flood, collision, fire, theft, freezing, vandalism, riot, explosion, or objects striking the vehicle;
  - Misuse of the vehicle;
  - Alterations or modification of the transmission or the vehicle;
  - Damage resulting from improper storage;
  - Anything other than defects in Reliable Transmission Service material or workmanship;
  - Improper vehicle towing;
- The replacement of normal maintenance items (such as filters, screens and transmission fluid);
- Malfunctions resulting from improper transmission installation, contamination from an external source, lack of an RTS approved external oil filter, or lack of performance of normal maintenance services;
- Any RTS remanufactured Allison transmission which has been repaired by other than a Reliable Transmission Service outlet and we have determined that such repair(s) has adversely affected the performance and reliability.

All customers have one or two year warranty options on the following transmission series.

(Warranty options; one year or two year warranty is determined by the remanufactured Allison transmission purchasing option.)  
(Off-Highway applications of these series have a six (6) month warranty.)

#### Series:

AT500 Series	MT600 Series	HT700 Series	
1000 Series	2000 Series	3000 Series	4000 Series

#### All Vocational Series:

Highway Series (HS)	Pupil Transport / Shuttle Series (PTS)	Rugged Duty Series (RDS)
Bus Series (B)	Emergency Vehicle Series (EVS)	Motorhome Series (MH)
Truck RV Series (TRV)	Specialty Series (SP)	

This warranty is the only warranty applicable to RTS remanufactured Allison Transmissions and is expressly in lieu of any other warranties, express or implied, including any implied warranty of merchantability or fitness for any particular purpose. RTS does not authorize any person to create for it any other obligation or liability in connection with these transmissions. Reliable Transmission Service (RTS) shall not be liable for consequential damages resulting from breach of warranty or any implied warranty. If the transmission was replaced under warranty, the replacement transmission assumes the remainder warranty coverage of the original warranty.

## SERVICE PARTS WARRANTY



**PARTICIPATING OEM SALES  
DISTRIBUTOR SALES**

### LIMITED WARRANTY ON NEW/REMANUFACTURED ALLISON TRANSMISSION SERVICE REPLACEMENT PARTS

Allison Transmission will provide for repairs or replacement, at its option, during the warranty period of each new/remanufactured Allison transmission service replacement part manufactured or supplied by Allison Transmission in accordance with the following terms, conditions, and limitations.

#### WHAT IS COVERED

- **WARRANTY APPLIES** — This warranty is for new/remanufactured Allison transmission service parts purchased from authorized Allison Transmission service outlets and used in Allison transmission products installed in approved applications and is provided to the original and any subsequent owner(s) of the transmission during the warranty period.
- **REPAIRS COVERED** — The warranty covers repairs or replacement, at Allison Transmission’s option, to correct any transmission malfunction resulting from defects in material or workmanship occurring during the warranty period. Needed repairs or replacements will be performed using the method Allison Transmission determines most appropriate under the circumstances.
- **TOWING:**
  - **IF THE SERVICE PART WAS INSTALLED BY AN AUTHORIZED SERVICE OUTLET** — Towing is covered to the nearest Allison Transmission Distributor or authorized Dealer only when necessary to prevent further damage to your transmission.
  - **IF THE SERVICE PART WAS SOLD “OVER THE COUNTER”** — If the Allison transmission service part was sold “over the counter,” towing is not covered by Allison Transmission and is the responsibility of the owner.
- **PAYMENT TERMS** — Warranty repairs will be covered per the schedule shown in the chart contained in section “WARRANTY LIMITATIONS AND ADJUSTMENT SCHEDULE.”
- **OBTAINING REPAIRS** — To obtain warranty repairs, take the vehicle or transmission or defective service part to any Allison Transmission Distributor or authorized Dealer within a reasonable amount of time and request the needed repairs. A reasonable amount of time must be allowed for the Distributor or Dealer to perform necessary repairs.
- **WARRANTY PERIOD:**
  - **IF THE SERVICE PART WAS INSTALLED BY AN AUTHORIZED SERVICE OUTLET** — The warranty period for all coverages for service parts installed by an authorized service outlet shall begin on the date the service part is installed into the transmission. It will be the purchaser’s responsibility to provide a copy of the previous repair order showing the installation of the service part by an authorized Allison service outlet to validate the date of installation and purchase. The warranty period for all coverages shall end at the expiration of the coverage set forth below.
  - **IF THE SERVICE PART WAS SOLD “OVER THE COUNTER”** — The warranty period for service parts sold “over the counter” shall begin on the date of sale and it will be the purchaser’s responsibility to provide a copy of the original sales slip on “over the counter” sales to validate the date of purchase.

#### WARRANTY LIMITATIONS AND ADJUSTMENT SCHEDULE FOR PARTS PURCHASED PRIOR TO JAN 1, 2016

TYPE OF SERVICE OUTLET INSTALLING THE NEW/REMANUFACTURED ALLISON TRANSMISSION SERVICE PART	WARRANTY LIMITATIONS (Whichever occurs first)		ADJUSTMENT CHARGE TO BE PAID BY THE CUSTOMER	
	Months	Transmission Miles, Hours, Or Kilometers	Parts	Labor*
Authorized Allison Transmission Service Outlet	6	No Limit	No Charge	No Charge*
Non-Authorized Allison Transmission Service Outlet	6	No Limit	No Charge	100%

\* Only when the service part was originally installed by an authorized Allison Transmission service outlet will reasonable labor costs for transmission removal and reinstallation, when necessary to make a warranty repair, be covered by this warranty.

**WARRANTY LIMITATIONS AND ADJUSTMENT SCHEDULE  
FOR PARTS PURCHASED AFTER JAN 1, 2016**

TYPE OF SERVICE OUTLET INSTALLING THE NEW/REMANUFACTURED ALLISON TRANSMISSION SERVICE PART	WARRANTY LIMITATIONS (Whichever occurs first)		ADJUSTMENT CHARGE TO BE PAID BY THE CUSTOMER	
	Months	Transmission Miles, Hours, Or Kilometers	Parts	Labor*
Authorized Allison Transmission Service Outlet	12	No Limit	No Charge	No Charge*
Non-Authorized Allison Transmission Service Outlet	12	No Limit	No Charge	100%

\* Only when the service part was originally installed by an authorized Allison Transmission service outlet will reasonable labor costs for transmission removal and reinstallation, when necessary to make a warranty repair, be covered by this warranty.

**WARRANTY LIMITATIONS AND ADJUSTMENT SCHEDULE  
FOR REMANUFACTURED TCMs PURCHASED AFTER JAN 1, 2016**

TYPE OF SERVICE OUTLET INSTALLING THE NEW/REMANUFACTURED ALLISON TRANSMISSION SERVICE PART	WARRANTY LIMITATIONS (Whichever occurs first)		ADJUSTMENT CHARGE TO BE PAID BY THE CUSTOMER	
	Months	Transmission Miles, Hours, Or Kilometers	Parts	Labor*
Authorized Allison Transmission Service Outlet	6	No Limit	No Charge	No Charge*
Non-Authorized Allison Transmission Service Outlet	6	No Limit	No Charge	100%

\* Only when the service part was originally installed by an authorized Allison Transmission service outlet will reasonable labor costs for transmission removal and reinstallation, when necessary to make a warranty repair, be covered by this warranty.

**WHAT IS NOT COVERED**

- **LABOR COSTS FOR “OVER THE COUNTER” ALLISON TRANSMISSION SERVICE/REMANUFACTURED PART** — This warranty does not cover any labor costs associated with the replacement of an Allison Transmission service/remanufactured part that was sold “over the counter.”
- **LABOR COSTS FOR TRANSMISSION REMOVAL AND INSTALLATION** — This warranty does not cover any labor costs associated with the removal and replacement of an Allison Transmission service/remanufactured part that was previously installed by anyone other than an authorized Allison Transmission service outlet.
- **DAMAGE DUE TO ACCIDENT, MISUSE, or ALTERATION** — Defects and damage caused as the result of any of the following are not covered:
  - Flood, collision, fire, theft, freezing, vandalism, riot, explosion, or objects striking the vehicle;
  - Misuse of the vehicle;
  - Used in a way that was not approved by Allison Transmission;
  - Alterations or modification of the transmission or the vehicle; and
  - Anything other than defects in Allison Transmission material or workmanship.
- **NOTE:** This warranty is void on Allison Transmission service parts used in vehicles currently or previously titled as salvaged, scrapped, junked, or totaled.
- **CHASSIS, BODY, and COMPONENTS** — The chassis and body company (assemblers) and other component and equipment manufacturers are solely responsible for warranties on the chassis, body, component(s), and equipment they provide. Any transmission repair caused by an alteration(s) made to the Allison transmission or the vehicle which allows the transmission to be installed or operated outside of the limits defined in the appropriate Allison Installation Guideline is solely the responsibility of the entity making the alteration(s).
- **DAMAGE CAUSED by LACK of MAINTENANCE or by the USE of TRANSMISSION FLUIDS NOT RECOMMENDED in the OPERATOR’S MANUAL** — Defects and damage caused by any of the following are not covered:
  - Failure to follow the recommendations of the maintenance schedule intervals applicable to the transmission;
  - Failure to use transmission fluids or maintain transmission fluid levels recommended in the Operator’s Manual.
- **MAINTENANCE** — Normal maintenance (such as replacement of filters, screens, and transmission fluid) is not covered and is the owner’s responsibility.
- **REPAIRS by UNAUTHORIZED DEALERS** — Defects and damage caused by a service outlet that is not an authorized Allison Transmission Distributor or Dealer are not covered.

- **USE of OTHER THAN GENUINE ALLISON TRANSMISSION PARTS** — Defects and damage caused by the use of parts that are not genuine Allison Transmission parts are not covered.
- **EXTRA EXPENSES** — Economic loss and extra expenses are not covered. Examples include but are not limited to: loss of vehicle use; inconvenience; storage; payment for loss of time or pay; vehicle rental expense; lodging; meals; or other travel costs.
- **“DENIED PARTY” OWNERSHIP** — Warranty repair parts and labor costs are not reimbursed to any participating or non-participating OEMs, dealers or distributors who perform warranty work for, or on behalf of, end users identified by the United States as being a “denied party” or who are citizens of sanctioned or embargoed countries as defined by the U.S. Department of Treasury Office of Foreign Assets Control. Furthermore, warranty reimbursements are not guaranteed if the reimbursement would be contrary to any United States export control laws or regulations as defined by the U.S. Department of Commerce, the U.S. Department of State, or the U.S. Department of Treasury.

**OTHER TERMS APPLICABLE TO CONSUMERS AS DEFINED by the MAGNUSON-MOSS WARRANTY ACT**

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Allison Transmission does not authorize any person to create for it any other obligation or liability in connection with these service parts. **ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THESE PARTS IS LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY. PERFORMANCE OF REPAIRS AND NEEDED ADJUSTMENTS IS THE EXCLUSIVE REMEDY UNDER THIS WRITTEN WARRANTY OR ANY IMPLIED WARRANTY. ALLISON TRANSMISSION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, LOST WAGES OR VEHICLE RENTAL EXPENSES) RESULTING FROM BREACH OF THIS WRITTEN WARRANTY OR ANY IMPLIED WARRANTY.\*\***

\*\*Some states do not allow limitations on how long an implied warranty will last or the exclusion of limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

**OTHER TERMS APPLICABLE TO OTHER END-USERS**

**THIS WARRANTY IS THE ONLY WARRANTY APPLICABLE TO ALLISON TRANSMISSION SERVICE PARTS AND IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALLISON TRANSMISSION DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH SUCH SERVICE PARTS. ALLISON TRANSMISSION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY.**

**QUESTIONS**

If you have any questions regarding this warranty or the performance of warranty obligations, you may contact any Allison Transmission Distributor or Dealer or write to:

Allison Transmission, Inc.  
P.O. Box 894  
Indianapolis, IN 46206-0894  
Attention: Warranty Administration PF-9  
Form SE0618EN (201608)

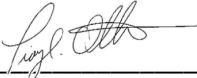
**Conroe ISD**  
**RFP #22-07-01**  
**Fleet Repair Services**

Rush Truck Centers of Texas, LP dba Rush Truck Center, Houston Medium Duty  
Clarifications and Exceptions

Notwithstanding anything in the RFP to the contrary, Rush's response to the RFP is subject to and contingent on the following:

1. **Warranty.** - Rush's standard warranty terms offered under the RFP are limited to the following:
  - a. LIMITED WARRANTY ON SERVICES. Rush warrants that all services performed by Rush for a customer, including maintenance and repair services ("Services"), will be performed in a good and workmanlike manner ("Services Warranty"). The Services Warranty is valid for a period of ninety (90) days from the date the Service is completed. Customer's sole and exclusive remedy, and Rush's entire liability, under the Services Warranty is the repair of any nonconforming portion of the Services. RUSH PROVIDES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, CONCERNING ITS SERVICES. The Services Warranty is strictly limited to Services performed by Rush for customer. Rush does not warrant any services provided by any third-party. Any warranties are solely those that are provided by the third-party service provider.
  - b. PRODUCTS – MANUFACTURER WARRANTIES ONLY. Any warranties on any product(s) sold by Rush are limited only to any printed warranty provided by the applicable manufacturer of the product. EXCEPT FOR ANY SUCH WARRANTIES MADE BY MANUFACTURERS, THE PRODUCT(S) ARE SOLD WITHOUT ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EACH OF WHICH IS EXPRESSLY DISCLAIMED.

Rush Truck Centers of Texas, LP dba  
Rush Truck Center, Houston Medium Duty

By:  \_\_\_\_\_

Name: Troy Ottmer

Title: General Manager

Date: 9/26/2022 \_\_\_\_\_