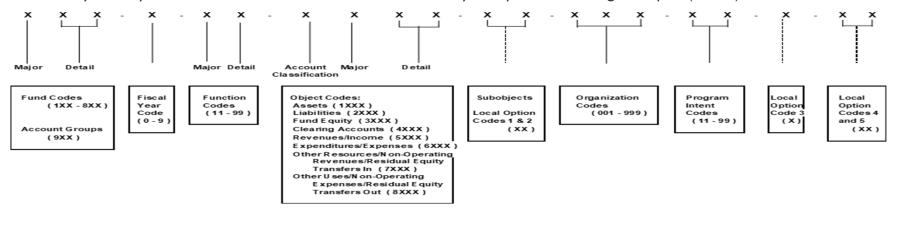
# BUDGET



# ACCOUNT CODE STRUCTURE

Section 44.007 of the Texas Education Code requires that a standard school district fiscal accounting system be adopted by each school district. The system must meet at least the minimum requirements prescribed by the State Board of Education and also be subject to review and comment by the state auditor

The major purpose of the accounting code structure is to establish the standard school district fiscal accounting system required by law. Although certain codes may be used at local option, the sequence of the codes within the structure, and the funds and chart of accounts, are to be uniformly used by all school districts in accordance with Generally Accepted Accounting Principles (GAAP).



Indicates a mandatory code for State reporting purposes

Indicates a code that may be used at the local option

# BASIC CODE COMPOSITION

**Fund** - **3 digits** - Where is the money coming from to fund the purchase/payment?

Fiscal Year – I digit - What fiscal year is it?

Function – 2 digits - What is the purpose of the purchase/transaction? How is it going to be used?

Object (Account) – 4 digits - What is the item being purchased? What it the nature of the transaction?

**Subobject** - **2 digits** - What subject area or department is the item for? (provides special accountability at the local level)

Organization – 3 digits - Where is the item being used (campus/department number)?

**Program Intent** – **5 digits** - What group of students will be using the item?

# CODE COMPOSITION

#### **FUNDS**

General Operating Funds (1000's)

199X - General Fund

- Special Revenue (Grant) Funds (2000's – 4000's)
- Debt Service Funds (5000's)
- Capital Projects (Bond) Funds (6000's)

#### **FUNCTIONS**

- II Instruction
- 12 Instructional Resources & Media Services (Library)
- 13 Curriculum & Instructional Staff Development
- 23 School
   Administration
- 31 Guidance & Counseling Services
- 33 Health Services
- 36 Cocurricular/
   Extracurricular Activities
- 51 Maintenance & Operations

#### **PROGRAM INTENTS**

- I I 000 Basic Education Services
- 21000 Gifted and Talented
- 22000 Career & Technology
- 23000 Special Education
- 24000 Accelerated Education (SCE)
- 25000 Bilingual Education
- 26000 Nondisciplinary Alternative Education (WHS)
- 28000 Disciplinary Alternative Education (DAEP)
- 30000 Title I SCE
- 32000-35000 Pre-Kinder
- 36000 Early Education Allotment
- 37000 Dyslexia
- 38000 College, Career, & Military Readiness (CCMR)
- 43000 Dyslexia Special Ed
- 91000 Athletics
- 99000 Undistributed

L

# **BUDGET TRANSFERS**

There are two types of budget transfers: pre-approved transfers and board transfers.

#### **Pre-approved Budget Transfers**:

A pre-approved transfer is a transfer that occurs within the same function. This type of transfer does not require approval from the Board of Trustees and may be submitted at any time of the budget year. These transfers are submitted by entering them in the eFinance system via a Batch Budget Transfer.

From: 199X-11-6399-00-XXX-11000 To: 199X-11-6411-22-XXX-23000

#### **Transfers Requiring Board Approval:**

A board transfer is a transfer <u>between functions</u>. This type of transfer requires approval by the Board of Trustees and should be submitted to the Finance Office via e-mail by the last working day of the month for inclusion in the following month's Board agenda.

From: 199X-11-6399-00-XXX-11000 To: 199X-23-6399-00-XXX-99000

Transfers can never be made between funds.

# CAMPUS FUNDING

#### Campus Budgets are a combination of:

- The sum of per student allocation formulas based on enrollment projections.
- Equalization funding based on most recent PEIMS free lunch percentages.
- Allocations from various programs, departments, or The District.



### FUNDING SOURCES

#### **Equalization Funding**

This category of funding helps address equity within the District. These funds are based on the most recent PEIMS free lunch percentage and are calculated to give a campus \$500 for each percentage point over 50%. These funds are placed into a separate sub-object (EQ) for use at your discretion.

The primary purpose of this funding is to provide experienced rich activities and/or instructional materials that assist in closing the achievement gap with student groups. These funds are intended to be student focused and may be used for field trips, guest presenters, academic or attendance incentives, student centered equipment and staff development for teachers. These funds may be used to support the academic achievement of students.

#### **Bilingual Education Allotment (Local)**

The intent of this funding is to provide educational and/or other services which ensure English proficiency, primary language literacy, composition and academic language related to the required curriculum.

Allowable items to purchase:

- Instructional Materials Books, Technology
- Required Assessment Materials LAS Links, IOWA, Headphones
- Extra Duty Pay
- Snacks or Working Lunch

# **FUNDING SOURCES**

#### State Comp Ed (SCE) Funding

The intent of this funding is to improve student performance through direct instructional services to students at-risk of dropping out of school.

#### Allowable items to purchase:

- Accelerated instruction or credit recovery provided directly to atrisk students
- Materials needed to provide direct instruction in core content for at-risk students
- Extra Duty Pay for instructional staff to teach before/after school, summer, or weekends providing supplemental instruction in the core content areas
- Substitutes to provide supplemental instruction in core content areas
- Class size reduction in core content on campuses with >=40% eco dis students (Secondary only)

#### **Gifted and Talented Program**

The intent of this funding is to provide resources and support for the instruction and growth of gifted students.

#### Allowable items to purchase:

- Thinking Maps Materials
- Depth & Complexity Icons
- Materials for Parent Education
- STEM Materials for GT Students
- William and Mary Materials
- College Visits for GT Students
- Mentorship/Independent Study for GT Students
- Computers for the GT Classroom
- Cameras, Microphones, Headsets for Gifted Testing and/or Independent Study
- Books and/or Journals Related to Student Group for Professional Library
- Inservice on Gifted Education
- Gifted Conference Expenses for Gifted Teachers

## FUNDING SOURCES

#### **Safety & Security**

The intent of this funding is to provide staffing before and after school to assist with safety and provide a safe environment.

The funding is to be used for extra duty pay for exempt employees for such things as car rider duty, monitoring hallways, etc outside of the employee's normal work day.

#### Payroll - Summer Help

The intent of this funding is to provide staffing in the front office reception area during the summer.

Funds are found in budget code:

199X-23-SH-XXX-99000 6121

#### Payroll - Summer Start Up

The intent of this funding is to provide funding for staffing in the summer months to prepare for the start of school. These extra duty funds are to be used for master schedulers, help in the front office during registration, testing of students, etc.

11

Funds are found in budget codes:

- 199X-23-SU-XXX-99000 6118
- 199X-31-SU-XXX-99000 6118

# **ATHLETICS**

A couple of important items for the 2022-23 budget:

- New Subobject Water Polo R1
- Increase in Coach Bus Driver's Pay

# FINANCE WEBSITE





# SSO Financial Services Icon

Financial Services



**Accounts Payable** →



**Activity Funds** →



Finance & Budget →



Finance Training →



Payroll →



Purchasing →



**Travel** →



Warehouse →

13

# Accounts Payable Shelly Cartwright

- Send all invoices/receipts to Accounts Payable even if they are attached to a requisition.
- Accounts payable needs a copy of all invoices, originals are preferred. If an invoice has been attached to a requisition, indicate "Invoice Attached" in the notes section of the Requisition so AP Clerk knows to look at the attachments.
- When sending receipts to Accounts Payable, such as from Daniel's, Sam's or Restraurants please TAPE or Paper Clip them to a copy of the Purchase Order. <u>DO NOT staple.</u> Indicate "Okay to pay", sign and legibly print you full name on the purchase order copy and receive the PO in eFinance. Please send the receipts as soon as possible.
- ❖ When orders are shipped directly to your campus, receive the PO in eFinance Plus. If an order is delivered to your campus but should have been shipped to the Warehouse, advise the appropriate Warehouse Manager and see what they recommend you to do, either deny the shipment so they can take it where it needs to be or accept it and receive the PO in eFinance
- If any items from an order need to be returned to the Vendor, please advise the appropriate AP Clerk of the return and state whether the item will be replaced. If any items on the Purchase Order have been cancelled or any changes are made to a Purchase Order, advise Purchasing Department and the appropriate AP Clerk
- ❖ All Registrations, memberships, fees and dues must be received in eFinance.
- Set the delivering address for all Purchase Orders that will be delivered during the summer to the warehouse instead of your campus so the invoice can be paid in a timely manner instead of waiting for you to return.



# STUDENT ACTIVITY FUNDS BLAIR DELAHOUSSAYE EXT. 97874



#### **Checks**

- Check request should be approved by you (the principal) prior to purchasing items.
- Use Approved Vendors for Activity Funds see Shopping A-Z on the Purchasing site for complete list
- Amazon cannot be reimburse (PO's only)
- Check signers cannot sign their own check
- Reimbursements should not exceed \$200

#### Conroe ISD Pre-Authorization and Check Request

Pre-Authorization and Check Request

Complete this section **before** order/purchase (allow 72 hours for processing)

Club or Department	Date
Account number	Approximate amount \$
Are you using an approved vendor? ☐ Yes ☐ No	
If not using an approved vendor(s) explain why Attach any quotes, pictures, and/or notes.	
Is expense related to travel?   Yes   No If yes, requistion number	
Detailed disbursement explanation	List vendor(s)
Should sales tax be paid or reimbursed?   Yes To be paid from Teacher Funds  No To be paid from Student Funds	
Sponsor's signature	Date
Principal's signature	_ Date
* Approval is evidenced by principal's signature and date.	

For office use only						
PayeeOriginal receipt/invoice attached.	Is payee a CISD employee?  YesPayroll Department for employee services					
If not, why	YesReimbursement only NoContract or invoice					
Vendor invoice # (if paying a rendor)	Paid check # (Office use only)					
	Check amount \$					



#### **Deposits**

- All deposits should include a cash receipt sheet
  - Money should be brought to the Secretary daily for deposit or placed in the safe

#### **Cash Receipt Sheet**

School name			Organizat	tion name				Account #				
urpose for collect	ing money											
	Name	Date paid	Amount paid	Cash	Check	Collector's Initials	S	Summary Tally	Total \$			
1							Checks	3				
2							Bills	Ones				
3								Fives				
4								Tens				
5								Twenties				
6								Fifties				
7								Hundreds				
8								Other				
9							Coins	1.00				
10								0.50				
11								0.25				
12								0.10				
13								0.05				
14								0.01				
15								Grand total				
16												
17								ial Secretary Use:				
18							Date red	ceived				
19							Amount	received				
20							Receipt	#				
21							Taxable	ges no				
22							Financial	Financial secretary signature				
23							. Comple	to Cummon. Tolk.				
24							<ul> <li>Complete Summary Tally</li> <li>Double check your total before turning in money</li> </ul>					
25							Sign Tax-free fundraiser yes no					
	Gran	d total collected					TO A THE	, 1011010101	_ 110			
CISD 281 (9/19)								Signature of person turn	ing in money			



# Positive Pay

- High Schools and Junior highs should be entering all checks into the Positive Pay system
- Implementation for elementary and intermediate coming soon.



# Miscellaneous

- Please send your bank statement with reconciliation every month
- Deposit slips- don't print your deposit slips on regular paper MUST use paper with MICR information printed on the sheet
- Returned Checks- all returned checks should be processed with Envision Payment Solutions. We should not be collecting payment from parents directly.
- Activity Fund Manual- has been updated and will soon be posted to AF page
- No Venmo or payment should be made directly to teachers, staff, or coaches



# 21-22 Accruals

- Remember to get all 21-22 expenses paid prior to 8/31/22
- All outstanding invoices (that meet guidelines) paid after should be added to the 21-22 accruals list
- Justification will be needed for all previous year checks issued in the current year.

Date	Check #	Campus	Category	Umbrella	Description	Total	20-21	19-20	Justification for 19-20
09/01/2020	Check 1401		General Teache	Campus	HERFF JONES Armstorng Staff Polo Shirts Inv# 5994	\$1,200.00		χ	Shirts rec'd in August 2020
09/01/2020	Check 28764		Sports Medicine	Athletics	Alton Burns Rage Software Inv# 134998	\$99.95	Χ		

# THANK YOU



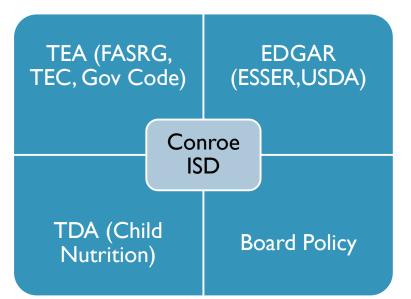
#### PURCHASING/WAREHOUSE/TRAVEL DEPT

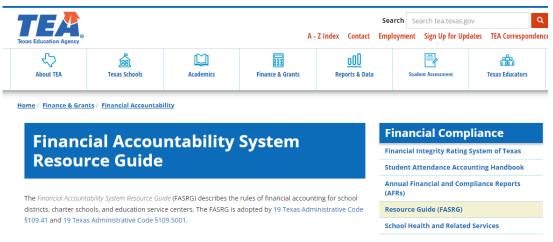


#### PURCHASING / WAREHOUSE / TRAVEL

- AWARDED VENDORS / BID OPPORTUNITIES
- CONTRACTS WHAT IS THE PROCESS? WHERE DO I FIND THOSE VENDORS?
- PURCHASING WITH FEDERAL FUNDS
- WAREHOUSE INFO
- NEW TRAVEL DEPARTMENT
- WEBSITE INFORMATION / CONTACTS

#### AWARDED VENDORS / BID OPPORTUNITIES





#### **AWARDED VENDORS**

#### WHAT AFFECTS HOW THE DISTRICT IS ABLE TO MAKE PURCHASES?

- STATE LAW REQUIRES A COMPETITIVE BID PROCESS FOR ANY COMMODITY SPENDING OVER \$50K IN A TWELVE MONTH PERIOD.
- CISD CURRENTLY TRACKS SPENDING IN APPROX 275 DIFFERENT COMMODITIES

300-000		Curriculum	
	300-001	Curriculum	Art Supplies & Equipment
	300-002	Curriculum	Assessment Materials & Services
	300-003	Curriculum	Bilingual/ESL Supplies & Equipment
	300-004	Curriculum	Books, Library
	300-005	Curriculum	Books, Non-Library
	300-006	Curriculum	Database Subscriptions (District-wide, Large Library Databases)
	300-007	Curriculum	Instructional Supplies & Equipment
	300-008	Curriculum	Instrument Repair
	300-009	Curriculum	Pre-K / Kindergarten Supplies & Equipment
	300-010	Curriculum	Language Arts/Reading Supplies & Equipment
	300-011	Curriculum	Library Supplies
	300-012	Curriculum	Math Graphing Calculators
	300-013	Curriculum	Math Supplies & Equipment

#### **AWARDED VENDORS**

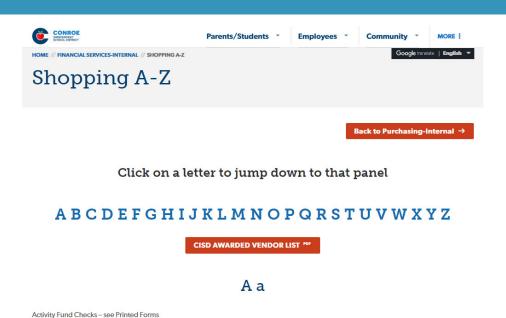
- WHAT IS THE COMPETITIVE BID PROCESS THAT MEETS THE REQUIREMENT OF THE LAW?
  - A CISD-ISSUED BID (REQUEST FOR PROPOSAL, COMPETITIVE SEALED PROPOSAL)
  - A VENDOR AWARDED ON A PURCHASING COOPERATIVE CONTRACT IN WHICH THE DISTRICT IS A MEMBER (BUYBOARD, DEPT OF INFO RESOURCES, CHOICE PARTNERS, EPIC 6, ETC.)
  - INTERLOCAL AGREEMENT WITH ANOTHER GOVERNMENTAL AGENCY (OTHER SCHOOL DISTRICTS, COUNTIES, AND CITIES)

venlistbd	1.4g1 ALPHA VEN	NDOR BID LIST	07/06/2022 Page: 39
Vendor#	Vendor Name/Contact/DBA	Address/City/ST/Zip	Bid Info/Phone/Fax
41000838	GOT YOU COVERED WORK WEAR &UNIFORMS JOE BRAAKSMA GOT YOU COVERED WORK WEAR &UNIFORMS	1212 E LANCASTER AVENUE FORT WORTH, TX 76102	BUYBOARD X5/25 #670-22 346-379-2084 OVER 50K APPROVED? Y
00002515	GRAINGER GRAINGER	2323 N FRAZIER CONROE, TX 77303-1754	NATIONAL IPA X6/25 RFP #20-04-09 X 800-472-4643 936-523-4848 OVER 50K APPROVED? Y
38001375	GRAY ELLEN THE DANCE CLUB 4 KIDZ	17306 LAZY HILL LANE SPRING, TX 77379	RFP #17-01-01(A) X6/23
24001316	GRAYBAR ELECTRIC CO GREG SAURETTE	6161 BINGLE ROAD HOUSTON, TX 77092	OMNIA PARTNERS X1/23 EV2370 800-472-9227 OVER 50K APPROVED? Y
41000004	GREATER EAST TEXAS INSURANCE ASSOC	PO BOX 445 HEARNE, TX 77859	RFP# 20-04-04 x7/23
41000194	GREEN DREAM INTERNATIONAL LLC	32 WEST 8TH STREET SUITE 607 ERIE, PA 16501	RFP #20-07-02 X9/23
39000419	GREEN LIGHT GROUP TOURS GRAND FUND INC	7 OLD MISSION AVE SAINT AUGUSTINE, FL 32084	RFP 19-04-05 X7/22 904-819-1820 800-490-6898

#### **BID OPPORTUNITIES**

- 4 CATEGORIES BIDS RELEASED (FALL, SPRING)
   AND AWARDED (NOV AND JUNE)
  - CATERING SERVICES
  - CTE SUPPLIES & MATERIALS
  - INSTRUCTIONAL SUPPLIES & MATERIALS FOR THE CLASSROOM
  - SUPPLEMENTAL CONTRACTED EDUCATIONAL & PROFESSIONAL DEVELOPMENT SERVICES

\*CREATION OF VENDOR POOLS TO CREATE OPTIONS TO GET QUOTES TO MAKE LEGAL PURCHASES\*



AC Filter Media

AED's and Accessories

#### CONTRACTS – WHAT IS THE PROCESS?

- I. ENSURE YOU ARE CONTACTING AN AWARDED VENDOR (CONTACT PURCHASING IF UNSURE)
- 2. REQUEST A QUOTE FROM THE VENDOR.
- 3. COMPLETE THE CONROE ISD PROFESSIONAL SERVICES CONTRACT AND SEND TO VENDOR FOR SIGNATURE.
- 4. SEND COMPLETED CONTRACT TO LEGAL FOR REVIEW AND DR. NULL'S APPROVAL (SIGNATURE).
- 5. ENTER A REQUISITION AND ATTACH THE QUOTE AND CONTRACT TO THE REQ.

\*AN AGREEMENT IS NOT VALID UNTIL THE CONTRACT IS SIGNED BY BOTH PARTIES AND A PURCHASE ORDER IS IN PLACE. GIVE YOURSELF PLENTY OF TIME TO ENSURE THIS IS IN PLACE PRIOR TO THE EVENT!\*

WITH FEDERAL FUNDS - YOU WILL NEED AT LEAST ONE ADDITIONAL QUOTE FOR COMPARISON.

#### FEDERAL FUND REQUIREMENTS

FEDERAL FUNDS (*EDGAR/ESSER)											
Purchase Commitment Amount Support Required Additional Forms RFP/RFQ Board Approval Advertising											
For purchases less than \$49,999.99 FEDERAL FUNDS (Micro Purchase)	MIN 2 WRITTEN QUOTES (AWARDED VENDORS)	ATTACHED TO REQUISITION	NOT REQUIRED	NOT REQUIRED	NOT REQUIRED						
For purchases between \$50,000.00 & \$249,999 FEDERAL FUNDS	MIN 2 WRITTEN QUOTES (AWARDED VENDORS)	PARTNER WITH PURCHASING	REQUIRED	APPROVAL ON OVER \$50K LIST	TBD						
For purchases over \$250,000.00 FEDERAL FUNDS PRICE AND COST ANALYSIS PRIOR		FORMAL BIDS (Education Code 44.031	REQUIRED	AGENDA ITEM REQUIRED	REQUIRED  * two (2)  consecutive weeks						
BASED ON AGGREGATE 1	BASED ON AGGREGATE TOTAL COMMODITY SPEND FOR THE DISTRICT AND NOT INDIVIDUAL PURCHASES										

\*FEDERAL GUIDELINES BASED ON TEA GUIDANCE AS OF JULY 2021\*

REQUIRED TO SEEK AT LEAST TWO QUOTES AND USE THE PURCHASING QUOTE FORM TO DETERMINE "BEST VALUE".

#### FEDERAL FUNDS: QUOTE FORM REQUIRED!

#### CONROE ISD QUOTE FORM



**Purchasing** 

Per Board Policy, purchases between \$25,000 and \$49,393.93 require a minimum of two (2) written awarded vendor quotes. "LOCAL FUNDS"

2) Per EDGAR (Federal Guidelines) purchases using Federal Funds up to \$43,999,99 require a minimum of two (2) written awarded vendor

3) Vendor quotes must be in writing (i.e. Vendor Quotation form; Vendor email; Internet Quote, etc.). 4) All awards should be made to the vendor whose proposal offers the "best value" to Conroe ISD.

5) Awards based on "best value" may consider various factors, including but not limited to:

(a) Price / Total Cost of Ownership, (b) Product/Service Quality, (c) Availability, (d) Vendor/Product Reputation, (e) Vendor's Ability to  $Meet \ District \ Needs, \ (f) \ Client \ References, \ (g) \ Past \ Experience \ with \ Conroe \ ISD, \ and \ for \ (h) \ any \ other \ relevant \ factor \ that \ ensures \ best$ 

6) Upon consideration of all factors, if all bids meet the District's needs, the award should be made to the lowest bidder

NOTE: THE COMPLETED & SIGNED TABULATION FORM AND COPIES OF ALL QUOTES MUST BE ATTACHED TO THE PURCHASE REQUISITION

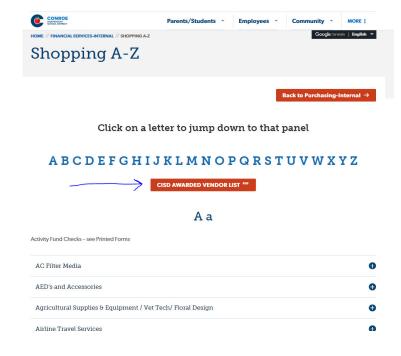
			VEND	OR #1	VEND	OR #2	VEND	OR #3	VENDOR #4		VENDOR #5		
Informal Bids Tabulation	Vendor Name: Quote Number:												
Informal Bids Tabulation													
Summary	Enter	X for se	lected										-
		uendor		UNIT	EXTEN	UNIT	EXTEN	UNIT	EXTEN	UNIT	EXTEN	UNIT	EXTEN
PRODUCT/SERVICE DESCRIPTION	ITEM	QTY	UNIT	PRICE	DED	PRICE	DED	PRICE	DED	PRICE	DED	PRICE	DED
	1		ea		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00
	2		ea		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00
	3		ea		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00
	4		ea		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00
	5		ea		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00
	6		ea		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00
	7		ea		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00
	8		ea		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00
	9		ea		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00
	10		ea		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00
	11		ea		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00
	12		ea		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00
* DISCLOSURE NOTICE: By signing below,			STOTAL		\$0.00		\$0.00		\$0.00	\$0.00		\$0.00	
I hereby certify that all quotes recorded		SHIPPIN											
include all the firms that have been			TOTALS		\$0.00		\$0.00		\$0.00	\$0.00		\$0.00	
contacted for bids and their replies are		NT TERMS											
reflected accurately on this form.		SHIPPING	TERMS										
	DELIVE	RY DATE											

- COMPARE "APPLES TO APPLES"
- SOLE SOURCE IS NOT AN **OPTION**
- SIMILAR IN FORM, FIT, OR **FUNCTION**
- IF NOT SELECTING THE LOWEST PRICE, EXPLAIN IN **DETAIL** WHY THIS MEETS THE **NEEDS OVER THE OTHER** LOWER PRICED OPTION (BEST VALUE).

#### WEBSITE INFORMATION – SHOPPING A-Z / AWARDED VENDOR LIST

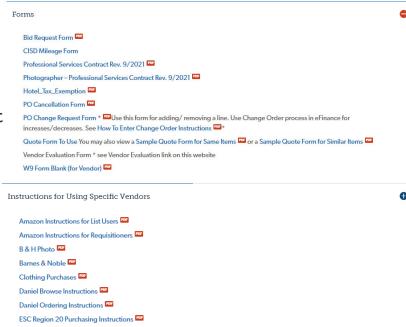
Where can I find awarded vendors? How do I place an order for furniture? Where do I find charter bus vendors? Is this restaurant awarded for catering? Is {insert vendor name here} awarded?





#### WEBSITE INFORMATION – INTERNAL PURCHASING WEBPAGE

- How do I order from Amazon/Sam's Club/Lowe's/Home Depot/ETC.????
- Where is the professional services contract form located?
- Where is the quote form for Federal Fund purchases?
- How do I order from Daniels?



Forms & Instructions for Specific Vendors

#### **VENDOR FEEDBACK**

#### Vendor Evaluation Form

Please provide detailed feedback on your experience with the vendor. The Purchasing Department will document this information in the vendor file and follow up with the vendor and employee on the incident.

Please provide positive feedback as well in order to recognize vendors for going above and beyond to provide excellent customer service.

I am having issues with {insert vendor name here}. Who do I need to have this information?

**Vendor Evaluation Form** 

- Allows Purchasing to follow up on the issue.
- Provide Feedback to the vendor.
- Assist with resolving the issue.

#### WEBSITE INFORMATION

#### What if I can't find a vendor on the website? Where do I begin?





kstaubs@conroeisd.net
TEL: 936-709-7705

Rachel Wood



**Start by contacting the Purchasing Clerks:** 

- "Help Desk" for Purchasing
- Responsible for updating the Awarded Vendor List each month.
- Will direct you to the appropriate team member for assistance if they are unsure.
- Main priority is Customer Service for YOU!

#### WAREHOUSE – FREQUENTLY ASKED QUESTIONS

#### Frequently Asked Questions

Q: Do you have a delivery for me?	C
Q: When will my order be delivered?	•
Q: What items are available from the warehouse?	•
Q: How do I check the price of warehouse items?	C
Q: When will my warehouse order be delivered?	C
Q: How do I know if my warehouse order was approved?	•
Q: My order was delivered to campus but I am missing an item and/or I have a damaged item.	•
<b>Q</b> : I think I have an order that should have gone through the warehouse but it was delivered to campus instead. How do I know? And what should I do now?	C
Q: How do I get a copy of the warehouse paperwork?	•
Q: Why am I getting this email – noreply@myjumptrack.com?	C
Q: I need to return an item/order	0
Q: What warehouse should I use?	•
Q: Exceptions of what can be shipped through the warehouse	•

ALL ORDERS MUST BE DELIVERED TO THE NORTH CENTRAL WAREHOUSE (727N), SOUTH CENTRAL WAREHOUSE (727S), or the Technology Learning Center Warehouse (728). A list of campuses (warehouse assignments) is available on the Warehouse website.

#### Exceptions

- a) Technology hardware and repairs (delivered to Technology Department – 728)
- b) Live specimens & chemicals
- Library books and videos (large orders with attachments ship to campus)
- d) Book binding (ship to 728)
- e) Trophies
- f) Daniels Orders
- g) Unusually heavy or bulky orders, such as lumber, clay, appliances, or any item over 50 lbs.
- h) Items for which installation is part of the purchase price
- i) Large lots of furniture, such as desks and/or chairs
- j) Repaired instruments
- k) Pianos
- I) Uniforms (Drill Team, Cheerleader, Band, etc.)
- m) Subscriptions
- n) Pickup orders

\*Information located on Warehouse Internal page

#### TRAVEL DEPARTMENT - CONTACT INFORMATION

- NEWLY CREATED TRAVEL DEPARTMENT UNDER THE PURCHASING/WAREHOUSE UMBRELLA
- SEEKING TO STREAMLINE PROCESSES
- IMPROVE CUSTOMER SERVICE ASPECT
- UPDATING POLICIES / PROCEDURES
- ASSIST WITH BOOKING LARGE GROUP TRAVELS.

Trice Clark

PROF TRAVEL COORDINATOR



- ☑ triclark@conroeisd.net
- & TEL: 936-709-7750

#### Latressa Davis

TRAVEL SPECIALIST



- ☑ ladavis@conroeisd.net
- ▼ TEL: 936-709-7712

#### PURCHASING / WAREHOUSE / TRAVEL STAFF

#### PURCHASING/WAREHOUSE/TRAVEL STAFF

#### Rick Reeves, RTSBA

DIRECTOR OF PURCHASING/WAREHOUSE/TRAVEL



☑ rreeves@conroeisd.net
 ⅙ TEL: 936-709-7705
 ☑ SECRETARY: Kelly Staubs
 ☑ kstaubs@conroeisd.net

Janet Bradley, CTSBS



jbradley@conroeisd.net
 TEL: 936-709-7650

Latressa Davis

TRAVEL SPECIALIST



☑ ladavis@conroeisd.net

☑ TEL: 936-709-7712

#### Ryan Titzman, RTSBA

ASSISTANT DIRECTOR OF PURCHASING | Finance



Katy LaBorde, RTSBA



☑ klaborde@conroeisd.net

▼TEL: 936-709-7748

Kelly Staubs
PURCHASING CLERK



kstaubs@conroeisd.net
TEL: 936-709-7705

#### Ellie Bergeron

AUXIL SUPERVISOR/PUR WAREHOUSE



ebergeron@conroeis
TEL: 936-709-7780

Stephanie Hendershot



Rachel Wood



#### Trice Clark PROF TRAVEL COORDINATOR



triclark@conroeisd.net
 TEL: 936-709-7750

Emily Deska



edeska@conroeisd.net
 TEL: 936-709-7705

#### PURCHASING / WAREHOUSE / TRAVEL STAFF

#### Warehouse Staff

#### Ellie Bergeron

AUXIL SUPERVISOR/PUR WAREHOUSE



Michael Perry

LEAD WAREHOUSEPERSON-727N



mperry@conroeisd.net
 TEL: 936-709-7778

Mark Wagner

**LEAD WAREHOUSEPERSON-727S** 



mwagner@conroeisd.net
 ™
 TEL: 832-592-8894

# POP QUIZ TIME!!!!



# QUESTION #I



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