



# Welcome to the UnitedHealthcare specialty pharmacy program

Specialty medications are important to maintain or improve your health. Our specialty pharmacy program has the resources and personalized, condition-specific support to help take care of your condition.

## What is a specialty medication?

A specialty medication is used for complex, long-term conditions that require extra care and support.

It may be injected, inhaled or taken by mouth and:

- May need more education and support for best management.
- May need special storage or shipping.
- May not be available at retail pharmacies.

## BriovaRx: A specialty pharmacy to meet your needs.

BriovaRx®, the OptumRx® specialty pharmacy, offers support to help you with your condition. Take advantage of personalized patient support—at no charge to you—from a team of pharmacists and nurses who specialize in your condition. You'll also have:

- Pharmacists ready 24/7.
- Support through clinical programs that help you remember to take your medications.
- Any medication-related supplies at no extra cost.
- Refill reminders.
- Timely delivery in private packaging.



### Specialty Medication Resources

#### Customer service

Call the toll-free member phone number on your health plan ID card or call BriovaRx at **1-855-4BRIOVA (1-855-427-4682)**.

#### Online at [myuhc.com](http://myuhc.com) or at [BriovaRx.com](http://BriovaRx.com)

Look up information specific to your medication or condition and find extra resources.

# Guiding your health journey under the pharmacy benefit.

We understand the challenge of living with and managing a complex health condition. That's where our specialty pharmacy program comes in, to help you every step of the way.



## Getting started.

Call BrivoRx at **1-855-4BRIOVA (1-855-427-4682)** to enroll in the specialty pharmacy program.

Pharmacists and patient care coordinators are ready 24/7 to take care of everything, including:

- Transferring your prescription to BrivoRx.
- Helping find affordable ways to get your medication.
- Helping take care of any side effects.



## One-on-one support.

BrivoRx experts are there for you by phone any time you have questions about your medication, side effects or treatment. But the support doesn't stop there.

BrivoLive® lets you get face-to-face with your care team. Ask for a real-time video chat with a BrivoRx expert in your condition. Your personal, confidential appointment gives you as much time as you need to ask questions from the privacy of your home. You can even record your chat to review later or to share with your caregivers.

BrivoCommunity™ can help you feel more connected to others with the same condition and give you a chance to learn more about your treatment. BrivoRx patients with your condition share their treatment experiences through personalized videos. You'll also see videos with advice from other experts, like BrivoRx pharmacists.



## Working with your pharmacist or nurse.

Be sure to follow your care plan and tell your pharmacist or nurse about any new medications you're taking or any changes or in your therapy, such as:

- Side effects.
- Forgetting to take your medication.

Your pharmacist or nurse can also help you find wellness programs to stay on track.



## Staying on track.

### Quick and easy refills.

With a phone call reminder a few days before your next refill, it's easy for you to fill your prescription. You can even sign up for text message reminders online or by phone.

### Fast, safe delivery.

With BrivoRx, shipping your medication is quick, easy and safe. Refrigerated medications will be shipped overnight to the address you choose in a temperature-controlled package. Others will be shipped within 1–3 days. Supplies will also be sent at no extra cost.

### Save more money.

BrivoRx can only fill your specialty medications. Use your home delivery or retail pharmacy for your other prescriptions. You may be able to save if you use lower-cost choices and use home delivery.