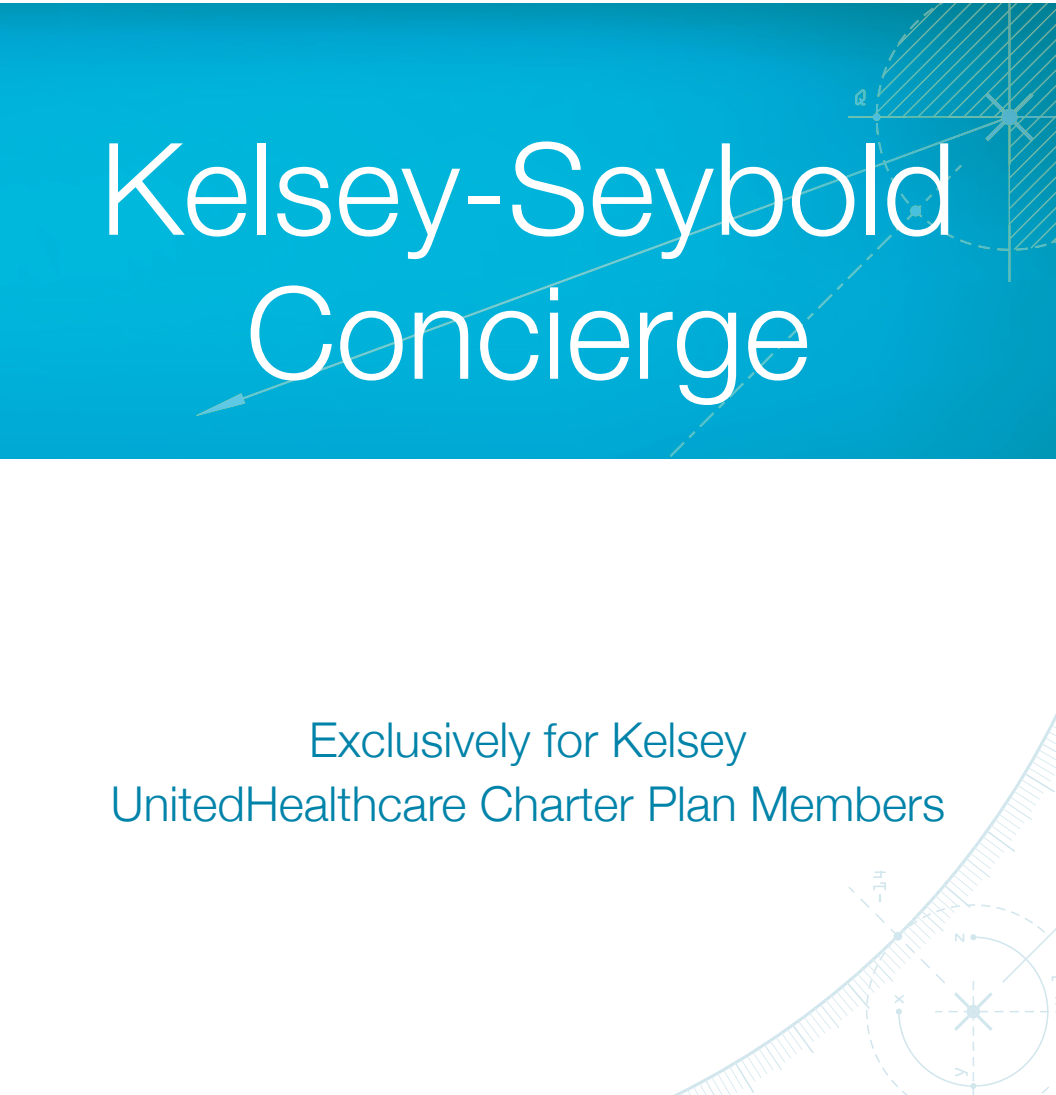


Personalized Service
for Your Healthcare

The image features a prominent blue horizontal band across the middle. Above and below this band, there are faint, light-blue technical diagrams. These diagrams include a circular sector with radial lines, a compass rose with an 'X' in the center, and various dashed and solid lines, suggesting a theme of precision or navigation. The main text is centered within the blue band.

Kelsey-Seybold Concierge

Exclusively for Kelsey
UnitedHealthcare Charter Plan Members

You know Kelsey-Seybold Clinic for quality, convenience, and highly personalized care. Now, as a Kelsey UnitedHealthcare Charter Plan member, Kelsey-Seybold is bringing you the Kelsey-Seybold Concierge for an enhanced level of personalized service.

Personalized Information, Guidance, and Support

You're an important part of the Kelsey-Seybold family and expect a high level of care. We offer personal service and a VIP experience.

To make your healthcare experience with Kelsey-Seybold as hassle-free as possible, we offer a special complimentary concierge service exclusively for Kelsey UnitedHealthcare Charter Plan members.



Call **713-442-2304**



Help with choosing a primary care physician



Help with choosing a nearby clinic location

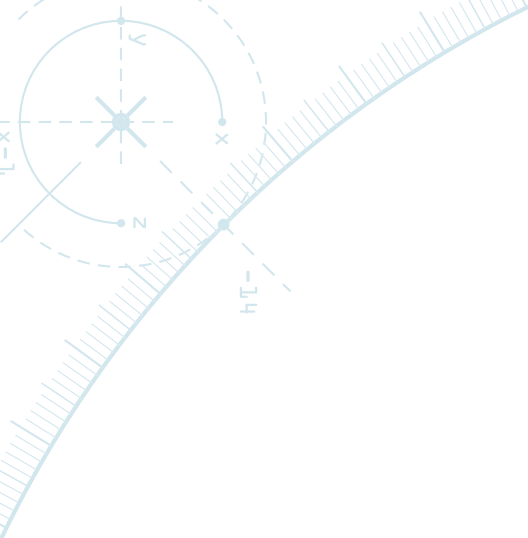
A Single Point of Contact

As a Kelsey UnitedHealthcare Charter Plan member, you'll have access to our courteous and knowledgeable team who are ready to assist you. Here are just some of the services we provide:

- Personalized assistance in scheduling appointments and selecting physicians
- Help with finding nearby clinic locations
- Expert guidance regarding specific services available at each clinic location
- Assistance with Kelsey-Seybold billing questions
- Expert help resolving your questions and concerns regarding the UnitedHealthcare Charter Plan

The Kelsey-Seybold Concierge is your trusted information source through the entire healthcare experience. It's like having a personal assistant and a healthcare advocate rolled into one. Your Concierge can help you address your special needs and maximize your benefits.





We're a Phone Call Away

If you need assistance from your Kelsey-Seybold Concierge,
please don't hesitate to call us,
Monday-Friday, 8 a.m. to 5 p.m.
at **713-442-2304**.

 **Kelsey-Seybold Clinic**
Concierge