

Minutes of the Monthly Meeting of the Conroe ISD Employee Benefits Committee November 13, 2019

Julie Roth called the meeting to order at 4:00 p.m. The following members were present: Jamie Almond, Jill Bartlett, Karen Brown, MaryEllen Bryant, Debbie Burns, Laura Carter, Shelly Cartwright, Cheryl Dentler, Robert Derheim, Roger Garvey, Paula Green, Chris Hines, Lanell James, Tami Lowrie, Tiffany Mattfeld, Melissa Mitchell, Nolan Neugebauer, Lora Pennington, Jan Protteau, Darrin Rice, Julie Roth, Kathy Sharples, Yaddira Smalls, Janice Tantillo, Brittany Theiss, Dale Ward, Eve Whiteside, and Denae Wilker.

Also in attendance were: Terry Brown (T. Ross Brown & Associates), Angela Burk (CISD Benefits), Charles Carter (UnitedHealthcare), JR Cornejo (First Financial), Kathlyn Crabtree (CISD Benefits), Darlene Holleman (UnitedHealthcare), Ruth Martinez (UnitedHealthcare), Dawson Schnautz (First Financial), and Troy Tucker (Kelsey-Seybold).

Approval of Meeting Minutes – Julie Roth

The minutes from the September 2019 meeting were approved.

Financial Report of Self-Funded Health Insurance – Darrin Rice

Total revenue for September 2019 was \$4,032,933 and total expenses were \$3,459,198, which resulted in a positive fund balance of \$573,735. Total revenue for October 2019 was \$4,108,283 and total expenses were \$3,451,362, resulting in a positive fund balance of \$656,921. Year to date, total revenue was \$8,141,216 and total expenses were \$6,910,560, resulting in a positive fund balance of \$1,230,656.

The total number of visits to the CISD Employee Health & Wellness Center for the months of September and October were 548 and 603, respectively, for a total of 1,151 visits year-to-date.

Employee Health Fair – Jill Bartlett

Jill provided information to the committee about the upcoming employee health fair that will take place Saturday, January 25, 2020, at The Woodlands College Park High School from 8:30 a.m. to 12:00 noon. She discussed the importance of the roles that Employee Benefits Committee members perform at the fair, and she shared the various screenings and events that will happen at the fair. More information will be forthcoming via multiple sources such as online, newsletters, flyers, etc.

Supplemental Benefits – Tiffany Mattfeld

Tiffany shared that First Financial will be reviewing the dental, vision, and cancer plans to ensure they are still competitive in the marketplace and that those plans are still bringing our employees the best service and rates.

Representative Reports

First Financial Administrators – Dawson Schnautz, JR Cornejo

Dawson shared that FFGA will send out a questionnaire to potential dental, vision, and cancer plan administrators, and those results will be shared with CISD and the Committee once all information has been compiled. Dawson also shared some additional information about the Employee Assistance Program (EAP) with American Fidelity. The EAP is available 24/7 to all employees and their family members, 365 days a year.

UnitedHealthcare (UHC) – Darlene Holleman, Ruth Martinez, Charles Carter

Darlene shared information about the myuhc.com user website and UHC app, and she demonstrated how members can navigate both of those resources. Charles shared an update about the ongoing negotiations with Methodist hospital system and its physicians. He said they are hopeful to reach an agreement before December 31, 2019.

Kelsey-Seybold – Troy Tucker

Troy provided an overview of the concierge service that Kelsey-Seybold offers its patients. UHC Charter Kelsey-Seybold members can reach the concierge by calling 713-442-2304 between the hours of 8:00 a.m. and 5:00 p.m., Monday through Friday. He also reported there have been 1,200 visits to Kelsey-Seybold clinics by our members since September 1, 2019, including approximately 1,000 appointments at The Woodlands Clinic and The Woodlands OB/GYN and Women's Health clinic. Troy gave a brief update on the progress of the new Conroe clinic, and he reminded the committee that patients can schedule appointments 24/7 either online or by calling 713-442-0427.

T. Ross Brown & Associates – Terry Brown

Terry shared that he expects enrollment in the Kelsey-Seybold plan to increase each year, and he encouraged Kelsey members to share their positive experiences with their co-workers.

Other Issues

No additional issues

Agenda Items for Next Meeting – Paula Green

Paula asked committee members to send any agenda items to Tiffany Mattfeld prior to the next meeting on December 18, 2019, at 4:00 p.m.

Adjournment

4:48 PM