
 The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, please visit www.conroeisd.net/departments/hr/plan-documents/ or call 1-866-314-0335. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-866-314-0335 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For network providers : \$3,500/Individual or \$6,900/Family For out-of-network providers : \$7,000/Individual or \$13,800/Family	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan , each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible .
Are there services covered before you meet your deductible?	Yes. Preventive care services are covered before you meet your deductible .	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	Yes. \$500/admission to an out-of-network facility. There are no other specific deductibles .	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
What is the out-of-pocket limit for this plan?	For network providers : \$6,900/Individual or \$13,800/Family For out-of-network providers : This plan does not have an out-of-pocket limit on your expenses.	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan , they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Premiums , balance billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Will you pay less if you use a network provider?	Yes. See www.myuhc.com or call 1-866-314-0335 for a list of network providers .	This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist?	No.	You can see the specialist you choose without a referral .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay less)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	30% coinsurance	50% coinsurance	UnitedHealthcare Virtual Visits – 30% coinsurance .
	Specialist visit	30% coinsurance	50% coinsurance	None
	Preventive care/screening/immunization	No charge	Not covered	You may have to pay for services that aren't preventive . Ask your provider if the services you need are preventive . Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	30% coinsurance	50% coinsurance	None
	Imaging (CT/PET scans, MRIs)	30% coinsurance	50% coinsurance	Preauthorization required.
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at welcometouhc.com	Tier 1 drugs	30% coinsurance	Not covered	Covers up to a 31-day supply (retail) or up to a 90-day supply (mail order and preferred retail network pharmacy). Preauthorization , step-therapy, exclusions, and quantity limits may apply. Your cost will be higher if you choose a brand-name drug when a generic equivalent is available. Certain preventive drugs (including specified contraceptives) are covered at no charge. Applicable formulary : Flex Base 3-Tier.
	Tier 2 drugs	30% coinsurance	Not covered	
	Tier 3 drugs	30% coinsurance	Not covered	
	Specialty drugs	30% coinsurance	Not covered	Limited to 30-day supply. Must obtain from BrivoRx® specialty pharmacy. Applicable formulary : Flex Base 3-Tier.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay less)	Out-of-Network Provider (You will pay the most)	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	50% coinsurance	You are responsible for obtaining preauthorization if you use out-of-network providers .
	Physician/surgeon fees	30% coinsurance	50% coinsurance	None
If you need immediate medical attention	Emergency room care	30% coinsurance plus \$150 copay	30% coinsurance plus \$150 copay	None
	Emergency medical transportation	30% coinsurance	30% coinsurance	None
	Urgent care	30% coinsurance	50% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	30% coinsurance	50% coinsurance ; after overall deductible and \$500 admission deductible	You are responsible for obtaining preauthorization if you use out-of-network providers .
	Physician/surgeon fees	30% coinsurance	50% coinsurance	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	30% coinsurance	50% coinsurance	UnitedHealthcare Mental Health Virtual Visits – 30% coinsurance .
	Inpatient services	30% coinsurance	50% coinsurance ; after overall deductible and \$500 admission deductible	You are responsible for obtaining preauthorization if you use out-of-network providers .
If you are pregnant	Office visits	No charge	50% coinsurance	Cost sharing does not apply for preventive services . Depending on the type of services, a copay , coinsurance , or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	30% coinsurance	50% coinsurance	
	Childbirth/delivery facility services	30% coinsurance	50% coinsurance ; after overall deductible and \$500 admission deductible	

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay less)	Out-of-Network Provider (You will pay the most)	
If you need help recovering or have other special health needs	Home health care	30% coinsurance	50% coinsurance	Limited to 120 visits/year.
	Rehabilitation services	30% coinsurance	50% coinsurance	Limited to 60 visits/year for physical, occupational, and speech therapy, and habilitation services combined.
	Habilitation services	30% coinsurance	50% coinsurance	Limited to 60 visits/year for physical, occupational, and speech therapy, and habilitation services combined. You are responsible for obtaining preauthorization if you use out-of-network providers .
	Skilled nursing care	30% coinsurance	Inpatient: 50% coinsurance ; after overall deductible and \$500 admission deductible Outpatient: 50% coinsurance	Limited to 60 days/year.
	Durable medical equipment	30% coinsurance	50% coinsurance	You are responsible for obtaining preauthorization if you use out-of-network providers for DME over \$1,000.
	Hospice services	30% coinsurance	Inpatient: 50% coinsurance ; after overall deductible and \$500 admission deductible Outpatient: 50% coinsurance	You are responsible for obtaining preauthorization if you use out-of-network providers .
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	None
	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services .)		
<ul style="list-style-type: none">• Cosmetic surgery• Dental care (Adult & Child)• Glasses	<ul style="list-style-type: none">• Hearing aids• Long-term care• Non-emergency care when traveling outside the U.S.	<ul style="list-style-type: none">• Routine eye care (Adult & Child)• Routine foot care• Weight loss programs
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)		
<ul style="list-style-type: none">• Acupuncture – in lieu of anesthesia• Bariatric surgery – limited to \$10,000 lifetime maximum• Chiropractic care – limited to 20 visits/year	<ul style="list-style-type: none">• Habilitation services – limited to 60 visits/year (combined with physical, occupational, and speech therapy)• Infertility treatment – limited to the diagnosis and treatment of the underlying medical condition	<ul style="list-style-type: none">• Private-duty nursing – limited to 70 eight-hour shifts/year

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: UnitedHealthcare Member Services at 1-866-314-0335 or www.myuhc.com. Additionally, a consumer assistance program can help you file your appeal. Contact the Texas Department of Insurance at 1-800-252-3439 (phone) or ConsumerProtection@tdi.texas.gov (email) or <http://www.texashealthoptions.com> (website) or by mail at Consumer Protection (111-1A), 333 Guadalupe, P.O. Box 149091, Austin, TX 78714-9091.

Does this plan provide Minimum Essential Coverage? **Yes**

If you don't have [Minimum Essential Coverage](#) for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? **Yes**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-314-0335.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-314-0335.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-314-0335.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-866-314-0335.

————— *To see examples of how this plan might cover costs for a sample medical situation, see the next section.* —————

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) **\$3,500**
- [Specialist coinsurance](#) **30%**
- [Hospital \(facility\) coinsurance](#) **30%**
- Other [coinsurance](#) **30%**

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
 Diagnostic tests (*ultrasounds and blood work*)
 Specialist visit (*anesthesia*)

Total Example Cost	\$12,731
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In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$3,180
Copayments	\$0
Coinsurance	\$3,720
<i>What isn't covered</i>	
Limits or exclusions	\$60
The total Peg would pay is	\$6,960

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) **\$3,500**
- [Specialist copayment](#) **30%**
- [Hospital \(facility\) coinsurance](#) **30%**
- Other [coinsurance](#) **30%**

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
 Diagnostic tests (*blood work*)
 Prescription drugs
 Durable medical equipment (*glucose meter*)

Total Example Cost	\$7,389
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In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles	\$3,500
Copayments	\$0
Coinsurance	\$2,155
<i>What isn't covered</i>	
Limits or exclusions	\$55
The total Joe would pay is	\$5,710

Mia's Simple Fracture
(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) **\$3,500**
- [Specialist copayment](#) **30%**
- [Hospital \(facility\) coinsurance](#) **30%**
- Other [coinsurance](#) **30%**

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)
 Diagnostic test (*x-ray*)
 Durable medical equipment (*crutches*)
 Rehabilitation services (*physical therapy*)

Total Example Cost	\$1,925
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In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles	\$1,348
Copayments	\$0
Coinsurance	\$577
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Mia would pay is	\$1,925