

Benefits contact information

CISD Benefits Office

936-709-7808
 BenefitsOffice@conroeisd.net
 www.conroeisd.net/hr/benefits

FFenroll Help Desk

First Financial Administrators, Inc.
 1-855-523-8422

Third-Party Administrator

First Financial Administrators, Inc.
 1-800-523-8422
 www.ffga.com

JR Cornejo, Senior Account
 Executive
 903-245-3889
 jr.cornejo@ffga.com

COBRA Administrator

First Financial Administrators, Inc.
 1-800-523-8422, option 4
 COBRA@ffga.com
 www.ffga.com

Group Health Benefits

Medical

Blue Cross and Blue Shield of Texas Customer Service

Blue Premier HMO (Group #341643) 1-877-299-2377
 Blue Essentials HMO (Group #341644) 1-877-299-2377
 Blue Choice PPO HDHP (Group #341642)..... 1-800-521-2227
 Personalized Member Website www.bcbstx.com
 24/7 Nurseline 1-800-581-0393
 Behavioral/Mental Health 1-800-528-7264
 Ovia Maternity Support Program 1-888-421-7781
 Virtual Visits with MDLIVE 1-888-680-8646
 www.MDLIVE.com/bcbstx

Pharmacy (Group ID: CISD)

OptumRx 1-844-722-1702
 www.optumrx.com

Health Savings Account (Employer ID FFA217)

First Financial Administrators, Inc. 1-866-853-3539, option 1
 www.ffga.com

Alternate Plan (Group #71200)

America's Choice Healthplans 1-866-317-0167
 www.achonline.com

Dental

Aetna (Group #737387) 1-877-238-6200
 www.aetna.com

Vision

VSP (Group #10-350759) 1-800-877-7195
 www.vsp.com

Other Benefits

403(b) Retirement Savings

First Financial Administrators, Inc. 1-800-523-8422
 www.ffga.com

457(b) Retirement Savings (FFinvest)

First Financial Administrators, Inc. 1-800-523-8422
 www.ffga.com
 TCG Administrators 1-800-943-9179
 www.tcgservices.com
 JR Cornejo, First Financial Administrators, Inc 903-245-3889
 jr.cornejo@ffga.com

Employee Assistance Program (EAP)

1-800-475-3327
 www.supportlinc.com

Healthy You Wellbeing Program

1-888-282-0822
 info@navigatewell.com

Leave of Absence

CISD Human Resources HRLeaves@conroeisd.net
 www.conroeisd.net

Workers' Compensation

CISD Human Resources HRWorkersComp@conroeisd.net
 www.conroeisd.net

Teacher Retirement System (TRS)

1-800-223-8778
 www.trs.texas.gov

Additional Voluntary Benefits

Accidental Death & Dismemberment Insurance

(Group #VAR 053228)
 Reliance Standard 1-800-435-7775
 www.reliancestandard.com

Cancer Insurance

(Group #00574917)
 Guardian 1-800-541-7846
 www.guardiananytime.com

Critical Illness Insurance

(Group #22863)
 Aflac 1-800-433-3036
 www.aflacgroupinsurance.com

Disability Insurance

American Fidelity 1-800-662-1113
 www.americanfidelity.com

Flexible Spending Accounts

(Health and Dependent Care; Employer ID FFA217)
 First Financial Administrators, Inc. 1-866-853-3539, option 1
 Fax 1-800-298-7785
 ffg-flex-help@ffga.com
 www.ffga.com

Hospital Indemnity Insurance

(Group #802372)
 Aetna 1-888-772-9682 (TTY:711)
 www.aetna.com

Legal Protection Plan

(Group: Conroe ISD)
 Legal Access Plans 1-800-562-2929
 flpp.legalaccessplans.com

Life Insurance – Group Term

(Group #568676)
 Unum 1-800-445-0402
 www.unum.com

Life Insurance – Term

American Fidelity 1-800-662-1113
 www.afadvantage.com

Life Insurance – Permanent

(Group #SM2656)
 Texas Life 1-800-283-9233
 www.texaslife.com

Long-Term Care Insurance

LifeSecure (Group #00711V) 1-866-582-7701
 www.yourlifefsecure.com

Find claim forms online at www.conroeisd.net using the Benefits link under **Employees > Resources for Employees**. On the Benefits page, choose the Benefits Forms link.