



If you have any questions or need additional information, please visit www.conroeisd.net or contact us at 936.709.7940

August 3, 2018

Dear CISD Parent:

The Conroe ISD Transportation Department, with a staff of over 600 employees is proud to serve more than 36,000 students each day, driving over 7.3 million miles each year. Your support and cooperation is greatly appreciated. As we prepare for the approaching school year, please allow me to briefly address some of the most frequently asked questions.

How do I know if my child is eligible to ride the bus? Students who live more than one mile from school and students who live near identified hazardous roads, such as a highway, are eligible for transportation. When you register for transportation, the system will automatically assign your child a stop unless they live outside the walk-to-stop parameters.

How do I register my child for transportation? Students who registered last year are automatically registered to ride the bus unless they changed physical address or changed to a school that is now within one mile. Students new to the District or new bus riders must register in order to be assigned to a bus. You may register your child for transportation services or look up bus stop information by visiting our website at www.conroeisd.net. Click on the “**What Bus Do I Ride?**” link on the home page or on our Department page. Please allow 48 hours after registration to be scheduled to a bus.

How do I know which bus my child will ride and the location of the stop? Once you register for school and bus service you will be able to log into our parent portal at <http://routeinfo.conroeisd.net> to find the latest route information. We will also be sending out an email and phone message reminding you to log into the parent portal to find the most up to date route information for the first day of school. Please note that stops are not placed on dead end streets, cul-de-sacs, or dirt roads for safety reasons. For walk-to-stop distances and information about stop locations please visit our website. Remember, all Pre-Kindergarten and Kindergarten students must be met at the bus stop by a parent, guardian, or designated individual named on the Transportation Supervision Waiver Form. For concerns regarding stops please visit the “Parent Portal” or call 936-709-7940. If you are not able to reach us please leave a message. You can also email us your concern at TransportationConcern@conroeisd.net.

What should I expect during the first few days of school? Expect some delays and things to not run like clockwork for the first couple of days. Hundreds of new students register for transportation at the start of school. Traffic is heavier; drivers are learning new routes, and students have to learn procedures and routines for loading and unloading their buses. Please note that route adjustments are made during the first few weeks of school and throughout the year due to changes in ridership. We ask in advance for your patience and understanding and to register for transportation early.

My child needs special accommodations to be transported. How do I arrange that? Students with disabilities who are eligible according to their Individual Education Plan (IEP) will receive special transportation. Please contact your child’s campus in order to request special transportation services.

The Transportation Department website also contains valuable safety information which teaches your children about bus safety. Please keep our children safe by stopping for buses that are loading or unloading.

Once again all of us at Transportation would like to thank you for your cooperation this school year. You are a big part of our success. Also, we are always looking for caring individuals to become school bus drivers so please don’t hesitate to give us a call if you are interested in a part-time career with full-time benefits.

Sincerely,

Sam Davila
Director of Transportation