



HURRICANE HARVEY RECOVERY



United Way of Greater Houston

DO SOMETHING ABOUT IT.

UNITEDWAYHOUSTON.ORG/FLOOD

UNITED WAY MONTGOMERY COUNTY REGIONAL CENTER DISASTER RESOURCES

Information and Referral – 2-1-1 Texas/United Way HELPLINE

2-1-1 Texas/United Way HELPLINE connects callers with critical health and human service programs such as:

- Basic needs such as food, shelter, clothing, rent and utility assistance
- Physical and mental health services including support groups, counseling and rehabilitation
- Financial assistance for job training
- Programs for seniors such as home-delivered meals, respite care and home health care
- Childcare, after school programs, mentoring, tutoring and protective services



Dial 2-1-1. Open 24 hours a day, 7 days a week in many languages. If you need additional help, you may access community resources information at: www.unitedwayhouston.org.

Register for FEMA

If you were affected by Hurricane Harvey, you may register with FEMA for Assistance and Debris Cleanup in the following ways:

- Online at DisasterAssistance.gov.
- If you experience difficulty applying online, you may also call (800) 621-3362 / TTY (800) 462-7585. Applicants who use 711 or Video Relay Service may call (800) 621-3362. The toll-free numbers are open from 7:00 a.m. to 10:00 p.m. 7 days a week. Multilingual operators are available.
- Residents affected by Hurricane Harvey are encouraged to register even if they have insurance. If applicant is underinsured, FEMA maybe able to help after insurance claims have been settled.
- If you are a resident that suffered damage to your home, vehicle, or property, document the damage and clean-up. Here are the first steps you can take to re-enter your home.
 - If your home has suffered damage, call your insurance agent to file a claim.
 - Check for structural damage before re-entering your home to avoid being trapped in a building collapse.
 - Take photos of any floodwater in your home and save any damaged personal property.
 - Make a list of damaged or lost items and include their purchase date and value with receipts, and place with inventory you took prior to the flood. Some damaged items may require disposal, so keep photographs of these items.
 - Save all receipts from purchases made in your recovery efforts.

United Way of Greater Houston - Montgomery County Regional Center
1600 Lake Front Circle, Ste 248, The Woodlands, TX 77380
281.292.4155

<http://www.unitedwayhouston.org>



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- Things to remember when cleaning up debris:
 - Wear proper personal protective equipment (gloves, goggles, boots)
 - When cleaning flooded areas, wash hands often with soap and water or hand sanitizer
 - Throw away items that cannot be easily disinfected
 - Discard any food that has been exposed to flood water
 - Seek immediate attention if you become ill or injured

Clean-Up Assistance

If you need assistance with clean-up (muck and gut) of your home:

- Crisis Clean Up, call 1-800-451-1954 or 844-965-1386
- MC-CARES, www.mc-cares.net or call (936) 523-3937

Debris Removal

Register at www.mctxoem.com or call (936) 523-3916 to be put on the list for pick-up.

Agency Providers

- Crisis Assistance Center: 1022 McCall Ave., Conroe, TX 77384 (936) 539-9211
- Interfaith of The Woodlands: 4242 Interfaith Way, The Woodlands, TX 77381 (281) 367-1230
- Montgomery County Food Bank: One Food for Life Way, Conroe, TX 77385 (936) 539-6686
- Mission Northeast: 22098 TX-494 Loop, New Caney, TX 77357 (281) 354-1200
- Brazos Valley Community Action Programs (BVCAP): 600 Gerald Street Willis, TX 77378 (936) 856-7036

Donation Drop Off Locations

It is recommended that you call or check the websites before taking donations as needs change daily. Most are no longer accepting clothes.

- Crisis Assistance Center: <http://www.cac-mctx.org/> 1022 McCall Ave., Conroe, TX 77301 (936) 539-1096
- Interfaith of The Woodlands: <http://woodlandsinterfaith.org/give-back> 4242 Interfaith Way, The Woodlands 77381 (281) 367-1230.
- Montgomery County Food Bank: <http://mcfoodbank.org/how-to-help/hurricane-harvey-news-center/> 1 Prospect Point, Conroe, TX 77385 (936) 271-8815 or (832) 724-9979.

A FULL RESOURCE GUIDE FOR MONTGOMERY COUNTY IS AVAILABLE AT:

<http://content.unitedwayhouston.org/content/pdf/montgomery-county-after-the-storm.pdf>

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