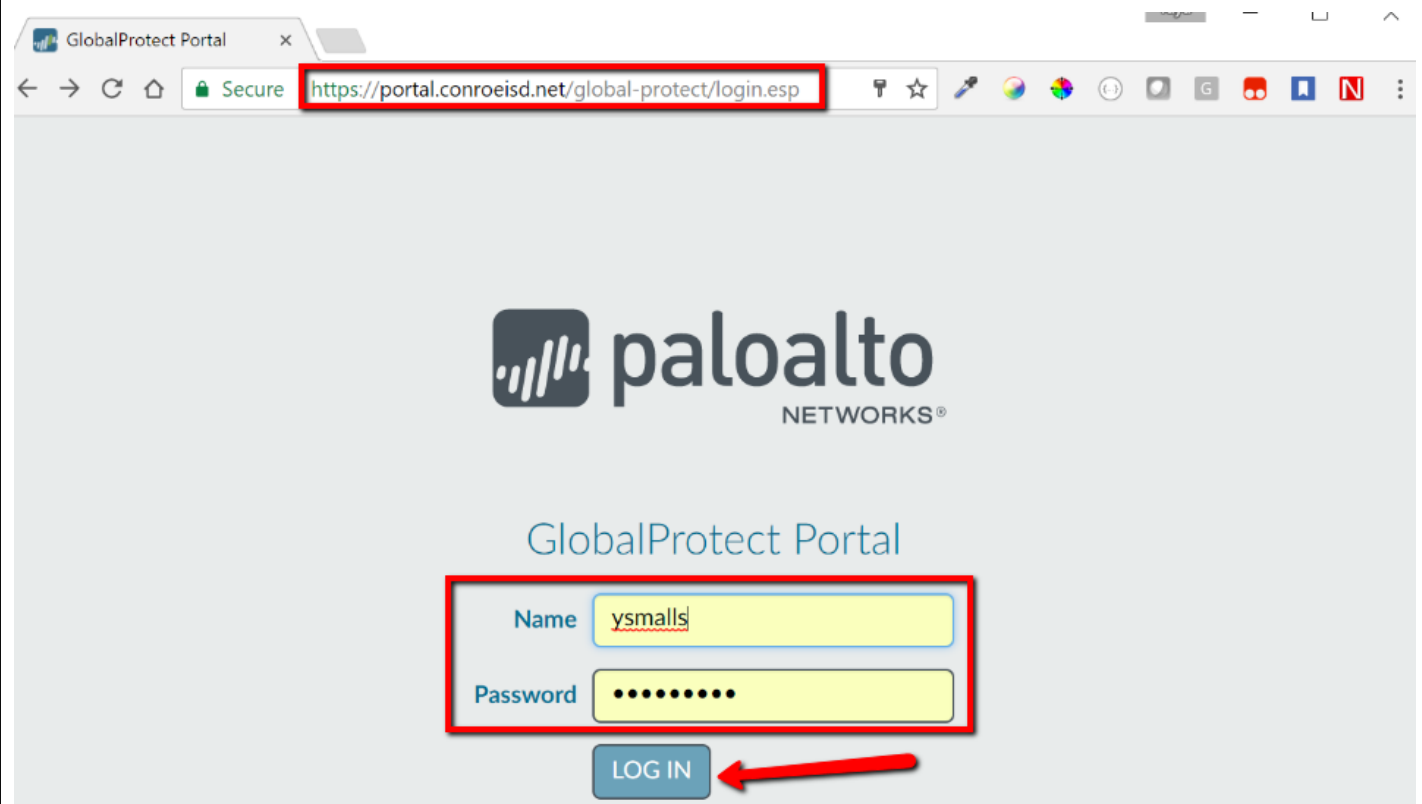


## VPN for Windows

VPN connection only works when accessing the network from **OUTSIDE THE DISTRICT**.

Below are the steps to help you connect your Windows 10 device to VPN (steps are similar if you are running an older operating system):

- ◆ Open web browser of choice
- ◆ Type <https://portal.conroeisd.net> in the URL address bar
- ◆ Name and Password are same as domain credentials
- ◆ Select "LOG IN"



**NOTE:** We strongly recommend that **Cisco AnyConnect** be uninstalled from your device before GlobalProtect is installed. Page 10 of this handout has steps to uninstall.

Click on the option that appropriate for your device:



## GlobalProtect Portal

[Download Windows 32 bit GlobalProtect agent](#)

[Download Windows 64 bit GlobalProtect agent](#)

[Download Mac 32/64 bit GlobalProtect agent](#)

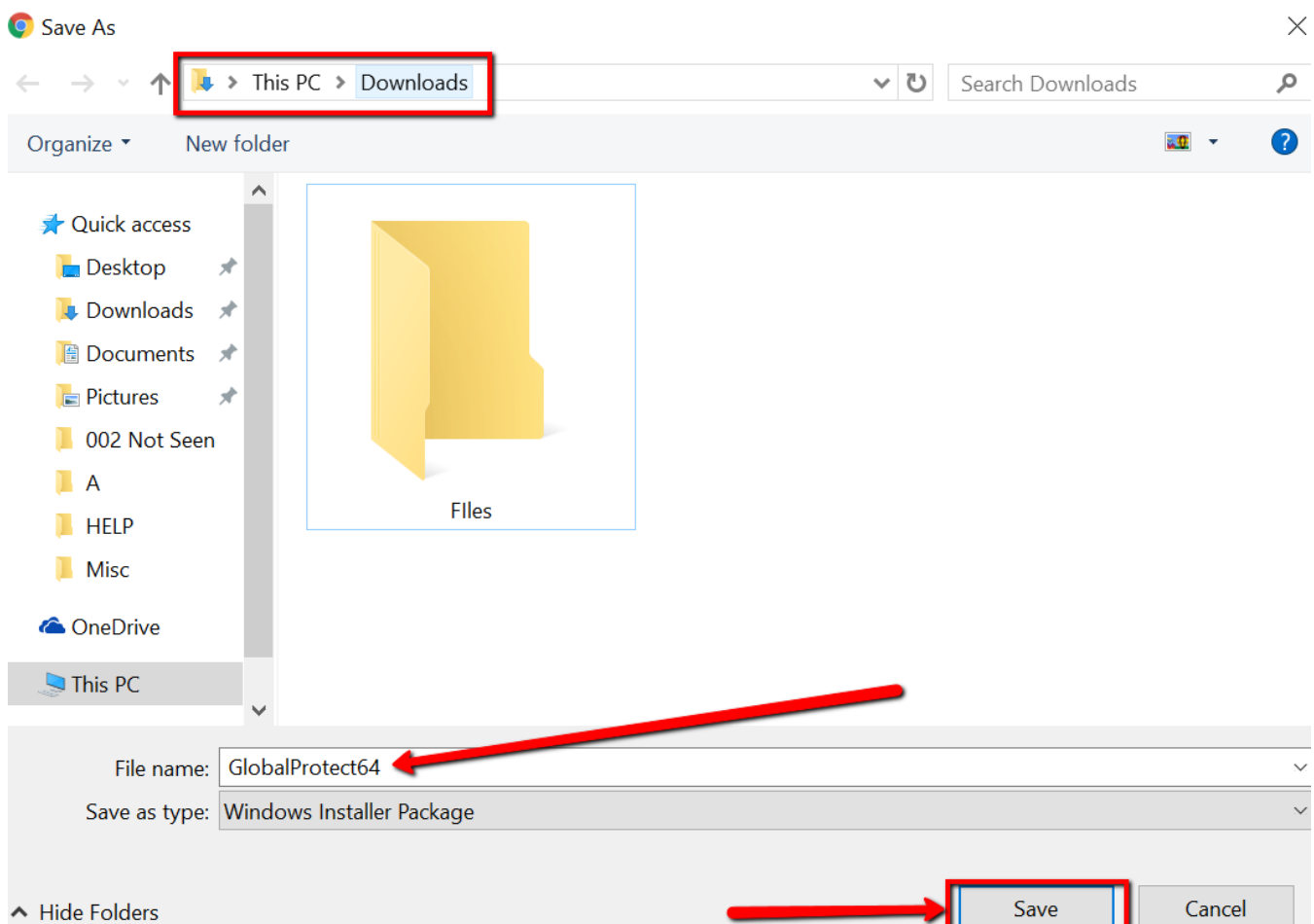
Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.

Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.

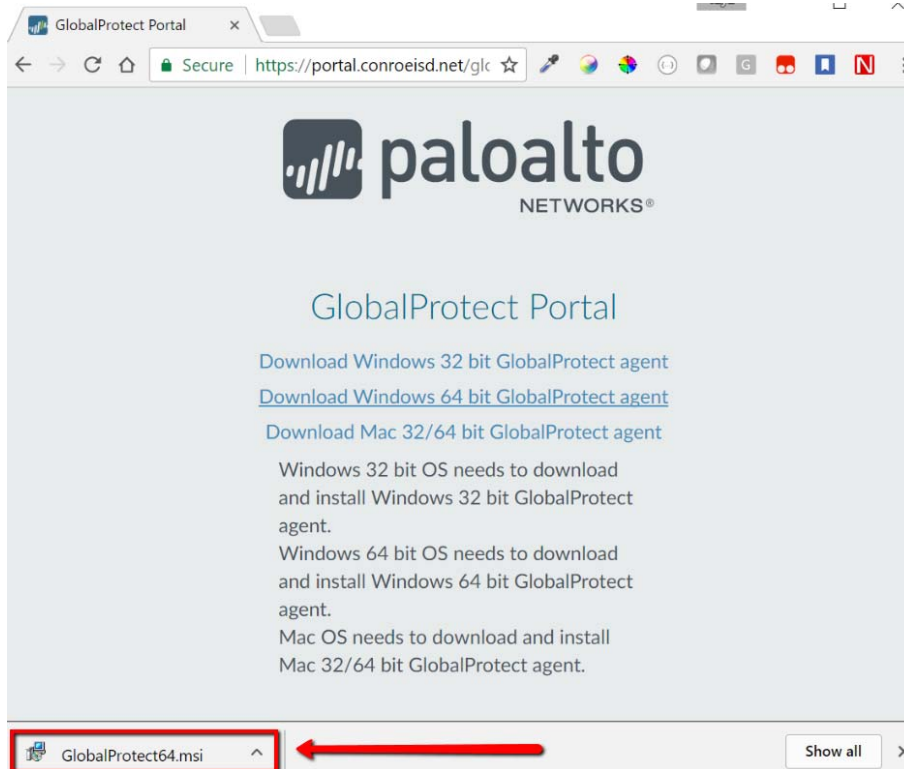
Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

**NOTE: Windows 32 or Windows 64? Go to page 11 for instructions on how to find out.**

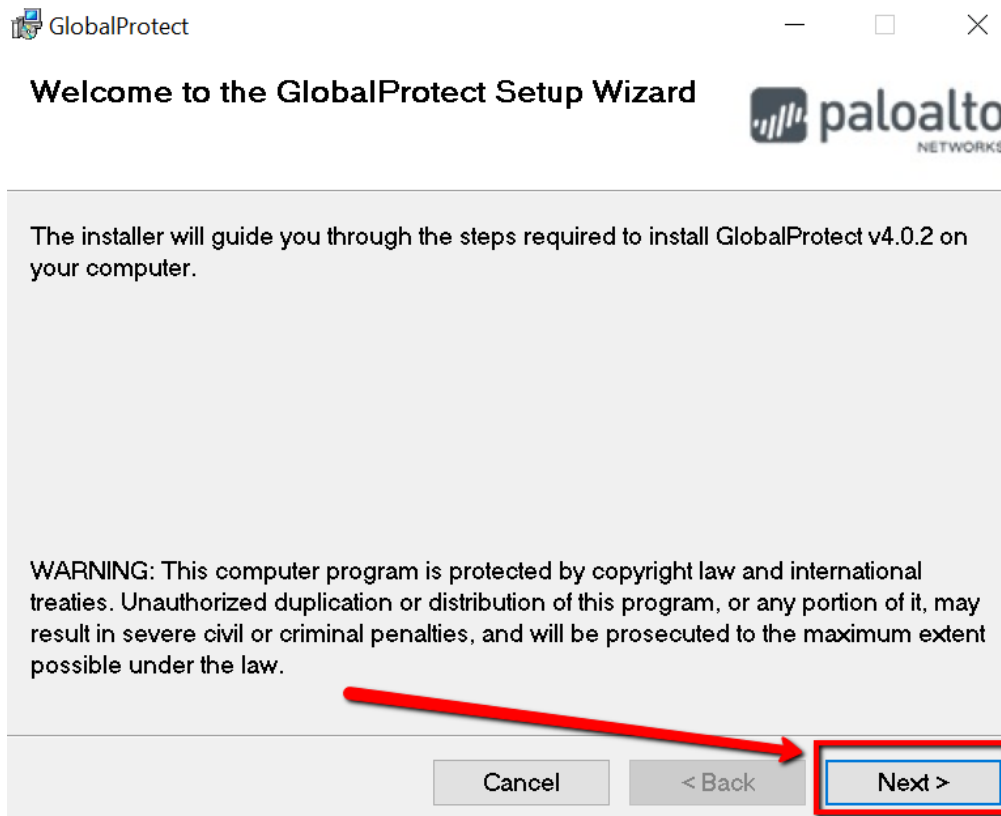
Click **"Save"** to save the *GlobalProtect64* file that needs to be installed.



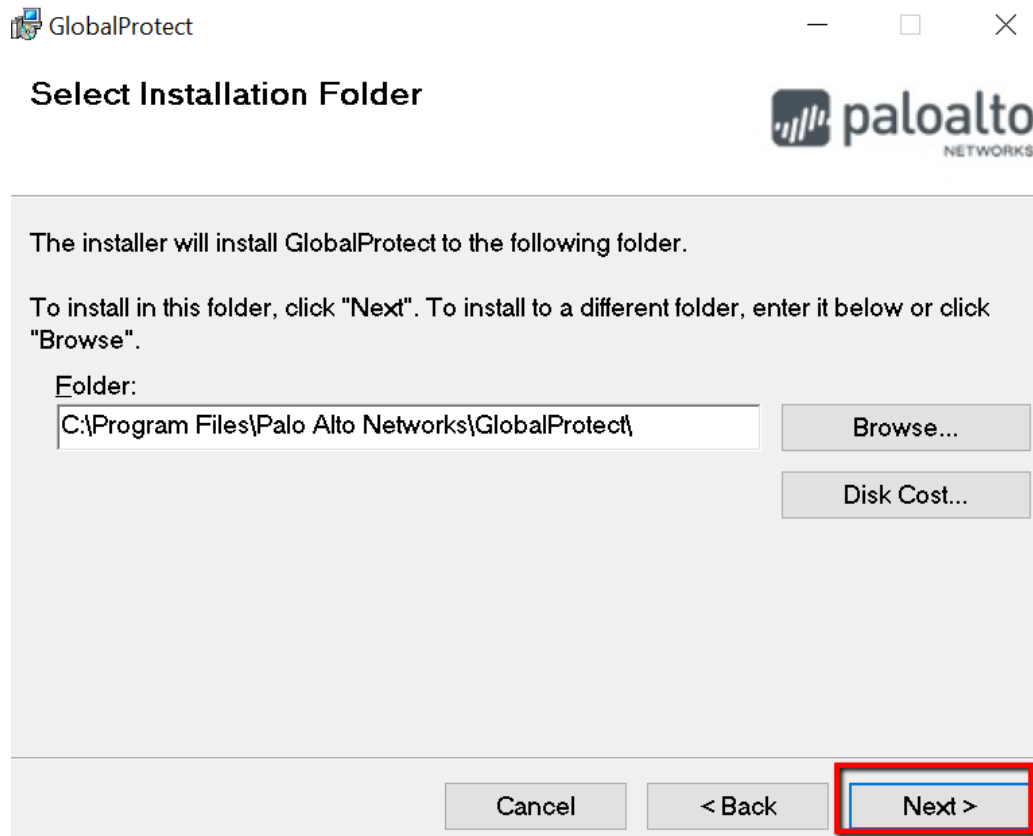
Once download is complete you will see the file name on the bottom of your browser screen, click on the file name to start installation process:



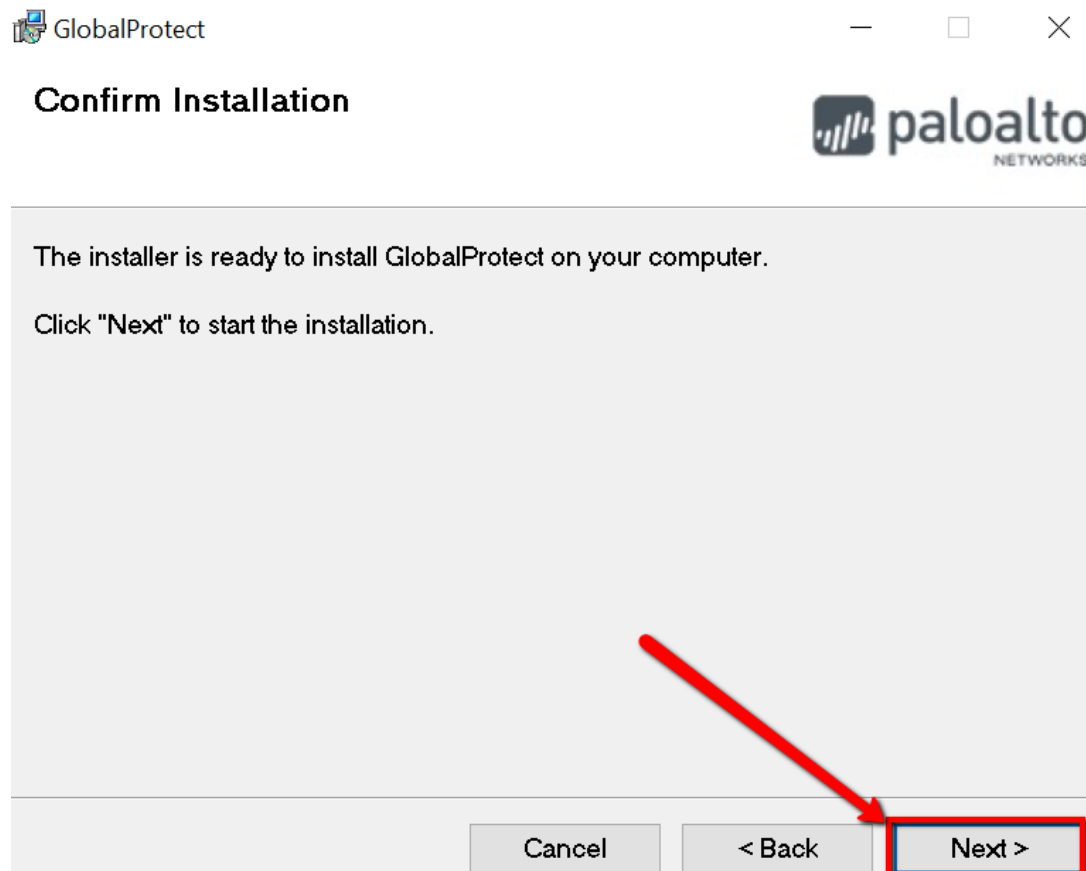
Click "Next" to continue with the GlobalProtect Setup Wizard:



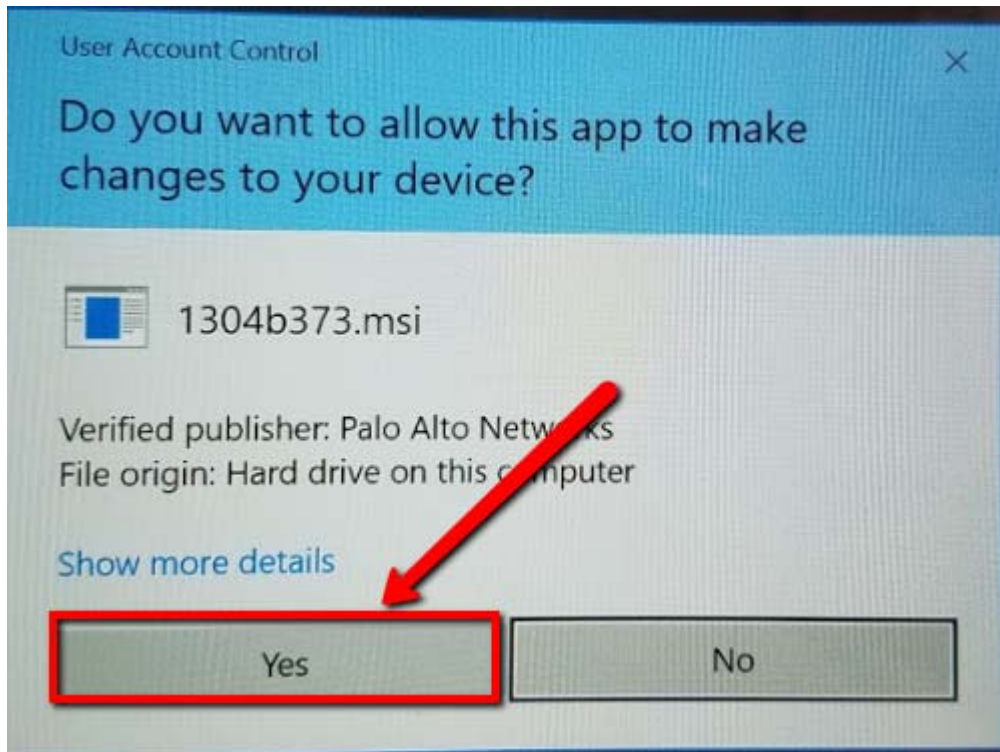
Select Installation Folder, leave default and click "Next":



Click "Next" to confirm installation:



Click **"Yes"**, to allow installation:



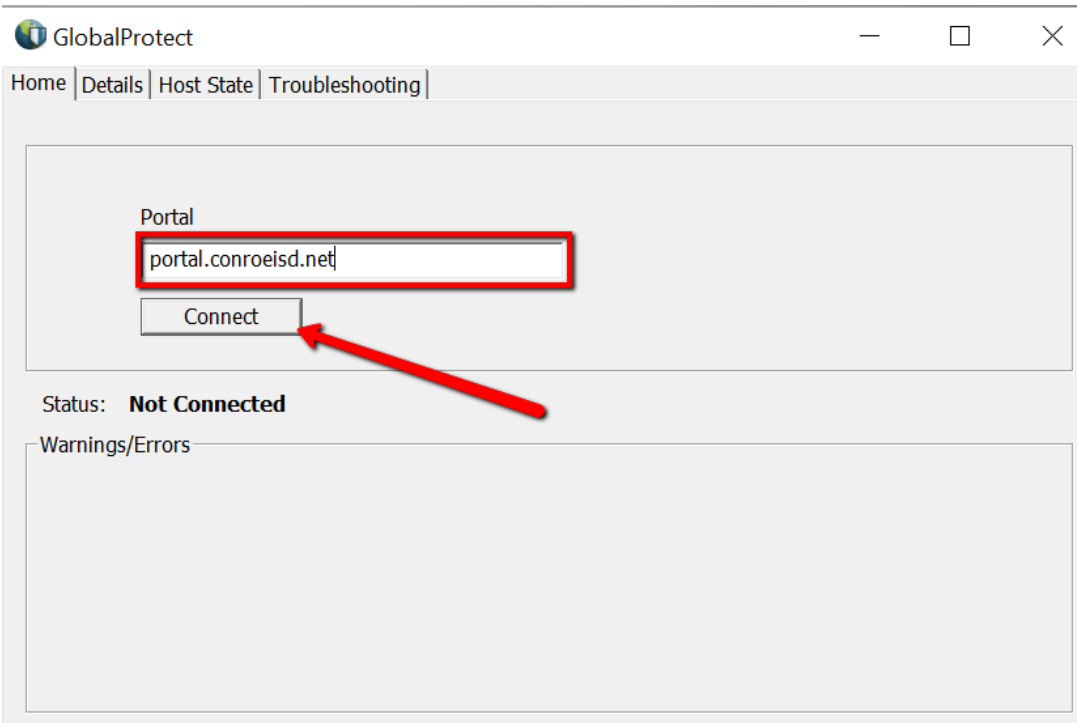
Click **"Close"** from the installation complete pop-up screen:



GlobalProtect login screen.

Portal: **portal.conroeisd.net**

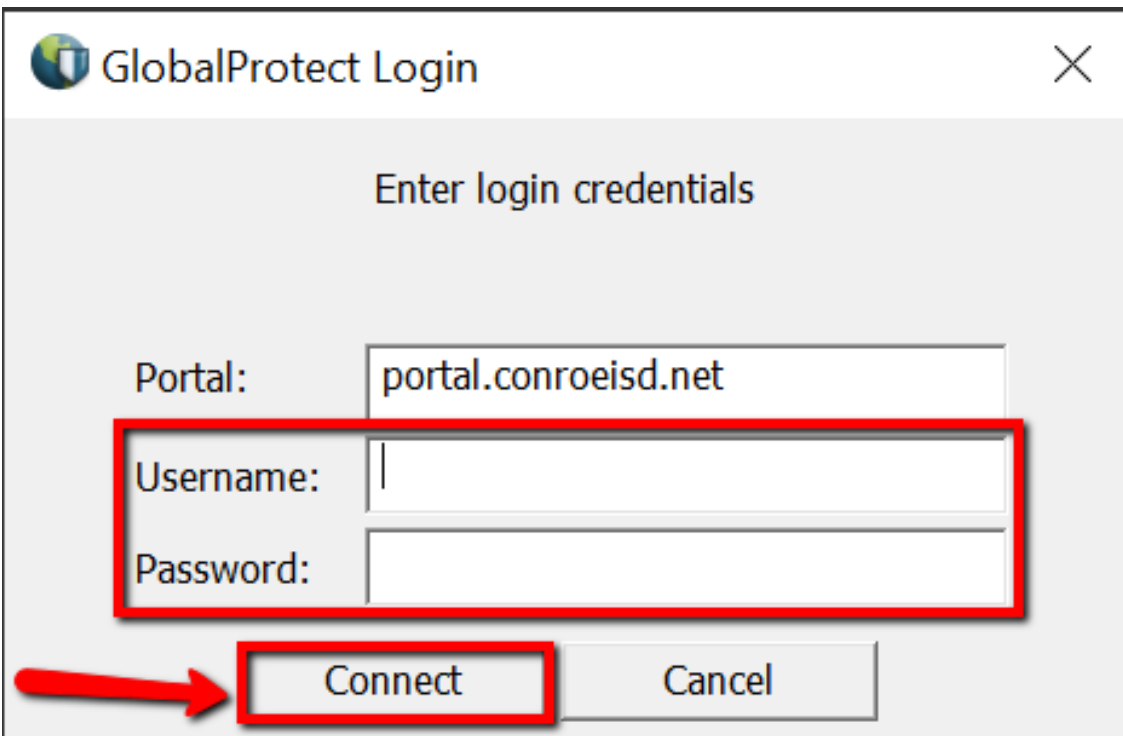
Click "Connect" after you type in the district portal:



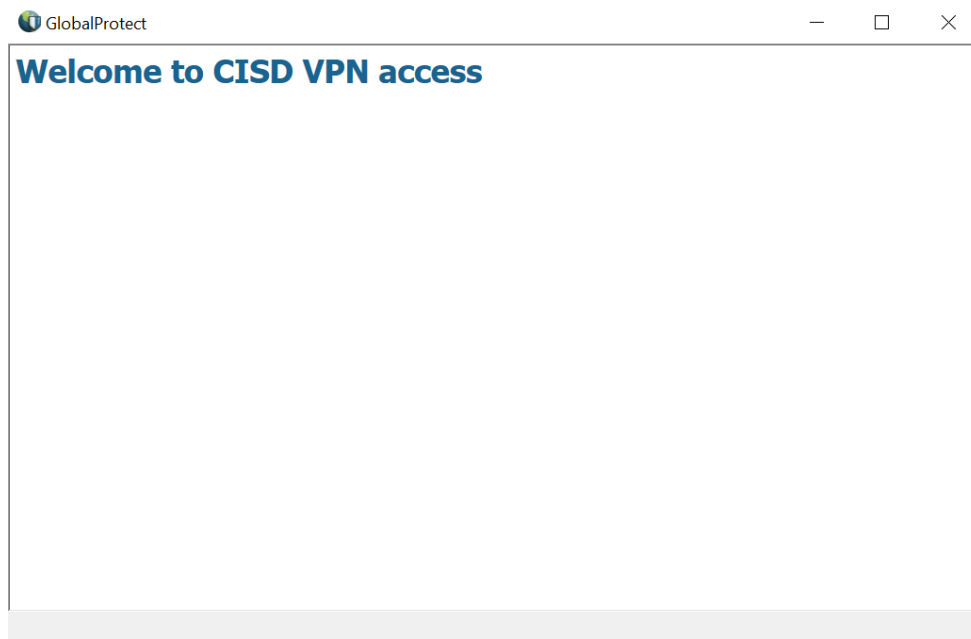
GlobalProtect Login Screen.

Username and Password are same as your domain login credentials.

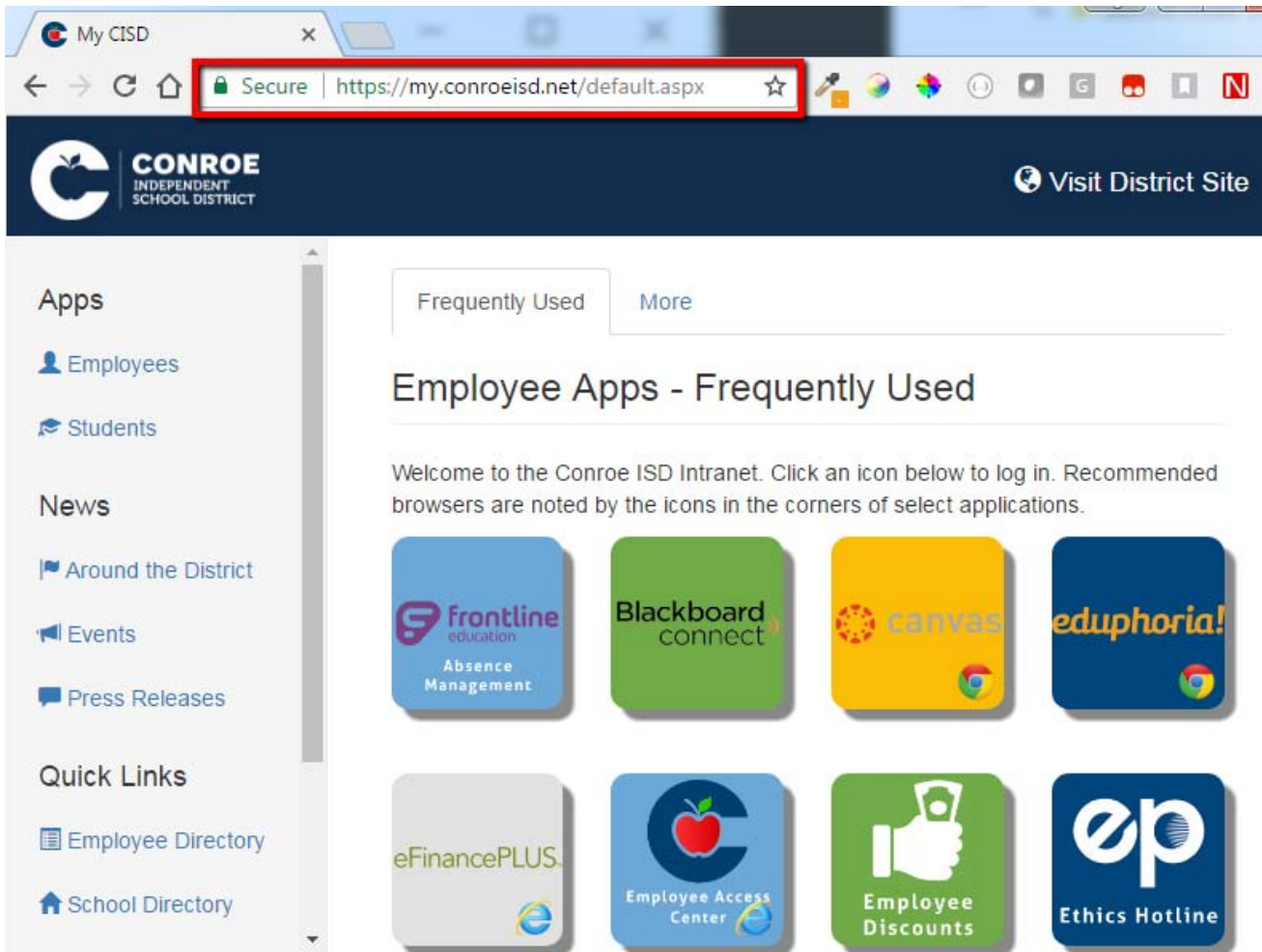
Click "**Connect**" :



You are connected once you see the "Welcome to CISD VPN access" screen:

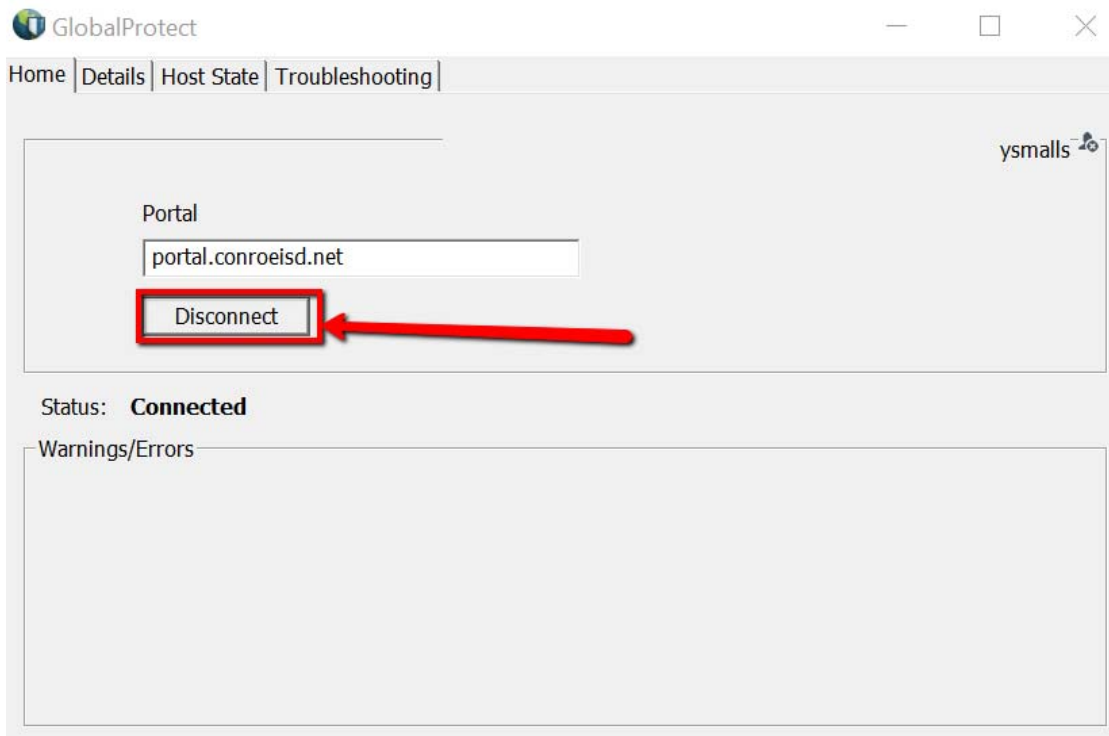


Open browser of choice, in URL address type **my.conroeisd.net** to access the districts intranet:

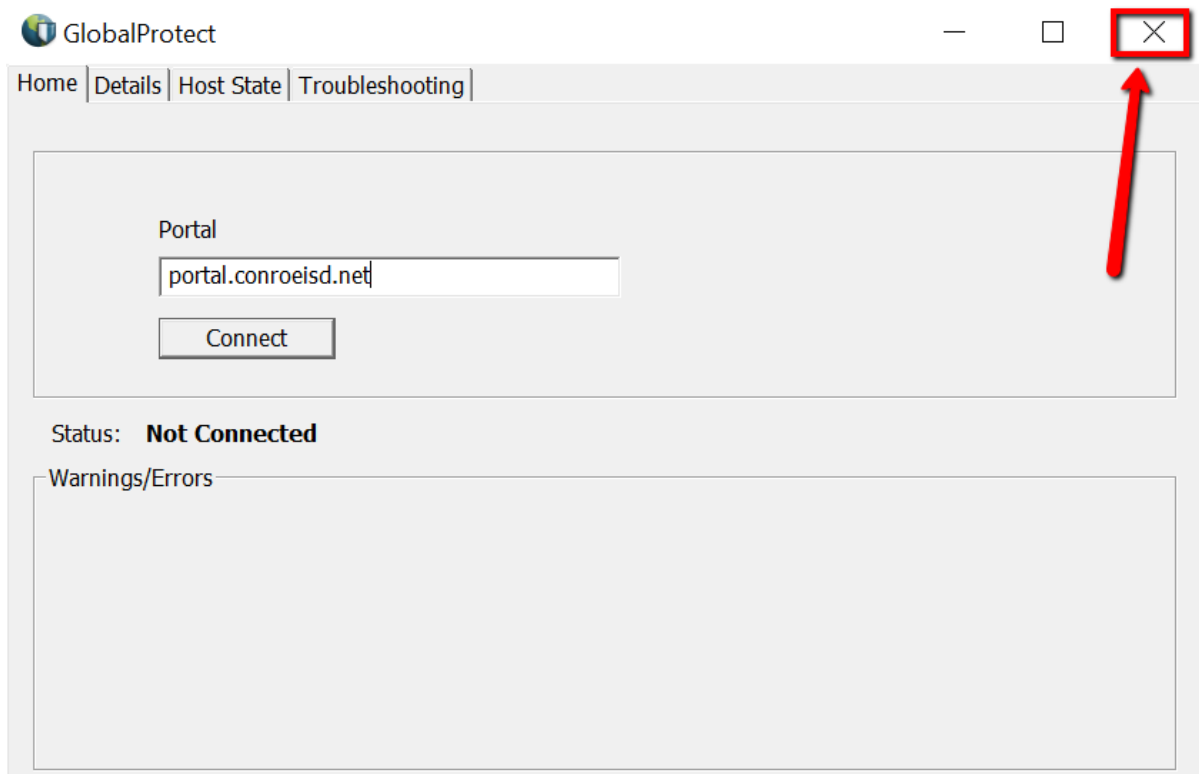


Keep this screen in the background.

Click "**Disconnect**" to disconnect from VPN:



Close GlobalProtect screen after you disconnect:

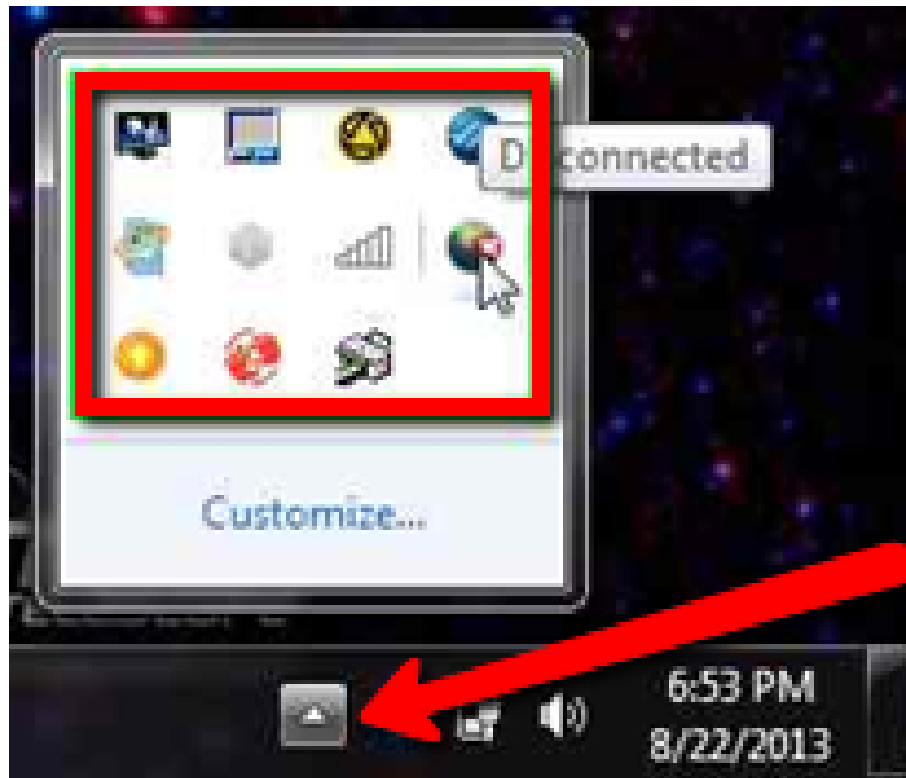




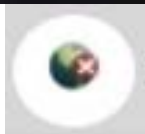
To connect to VPN with the GlobalProtect Client after initial installation.

Click on the task bar icon to display available applications.

Hover your mouse over the GlobalProtect icon to display the "Disconnected" status:

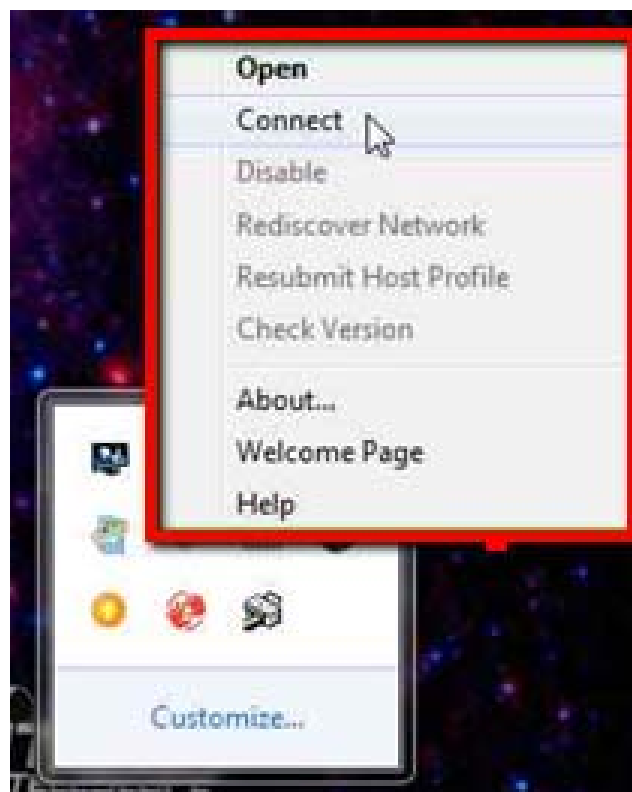


Double click on the GlobalProtect



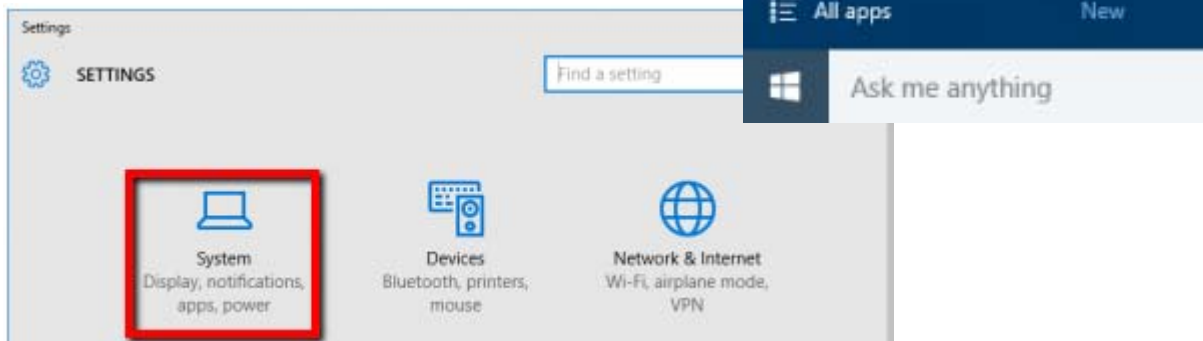
icon to display login screen or right-click to open

the options menu and select "Connect":

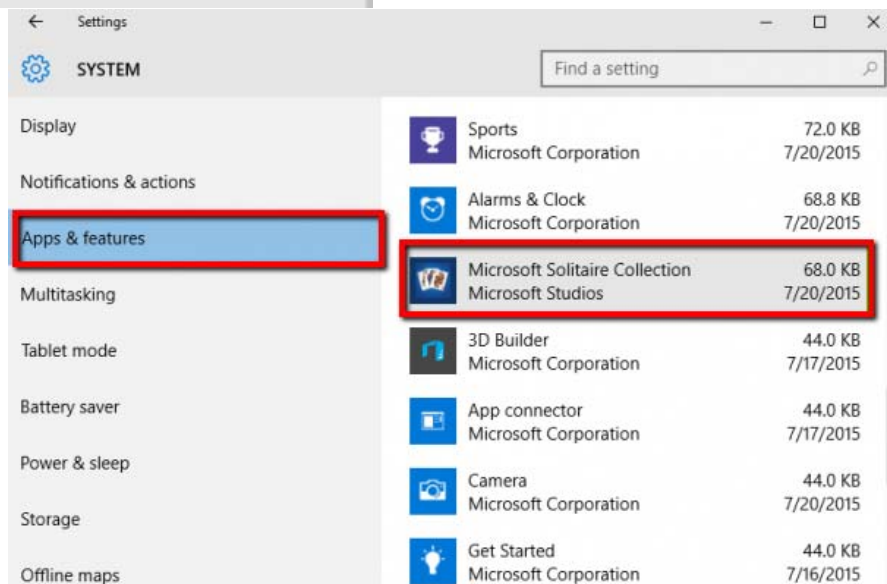


## How to Uninstall an application in Windows 10.

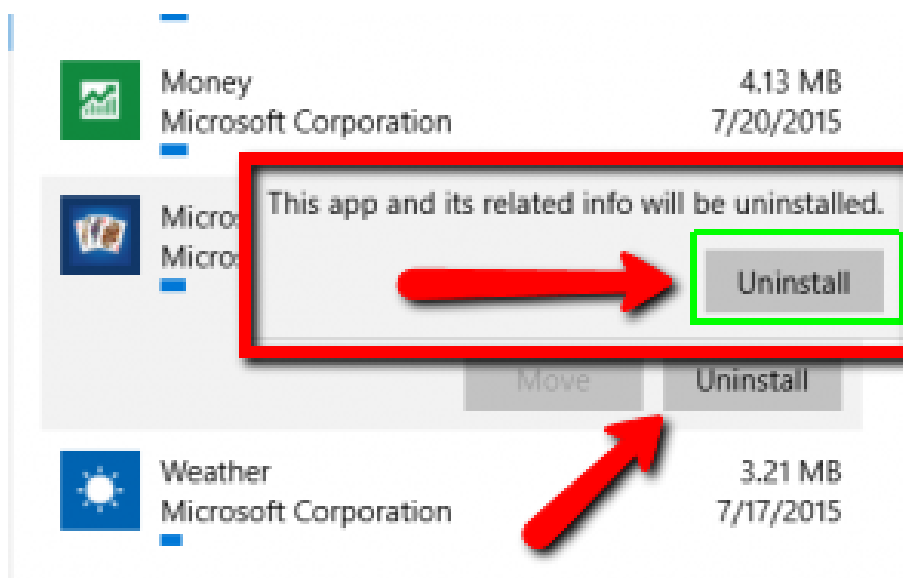
- ◆ Open **Start** menu
- ◆ Click on **Settings**
- ◆ Click on **System** on the Settings menu



- ◆ Select **Apps & Features** from the left pane
- ◆ Select the **App** you wish to Uninstall

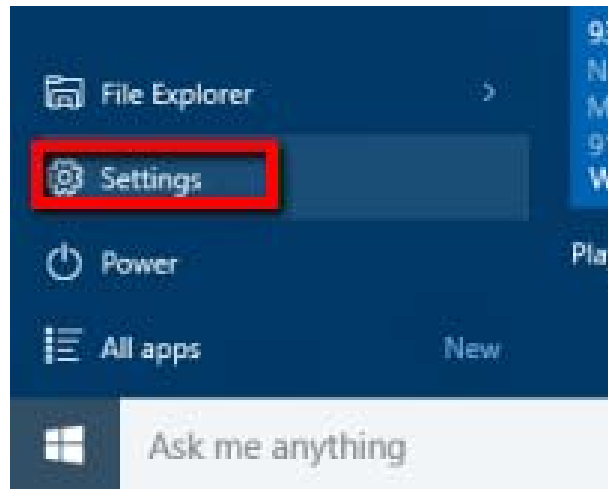


- ◆ Click the **Uninstall** button then click the **Uninstall** pop-up button to confirm

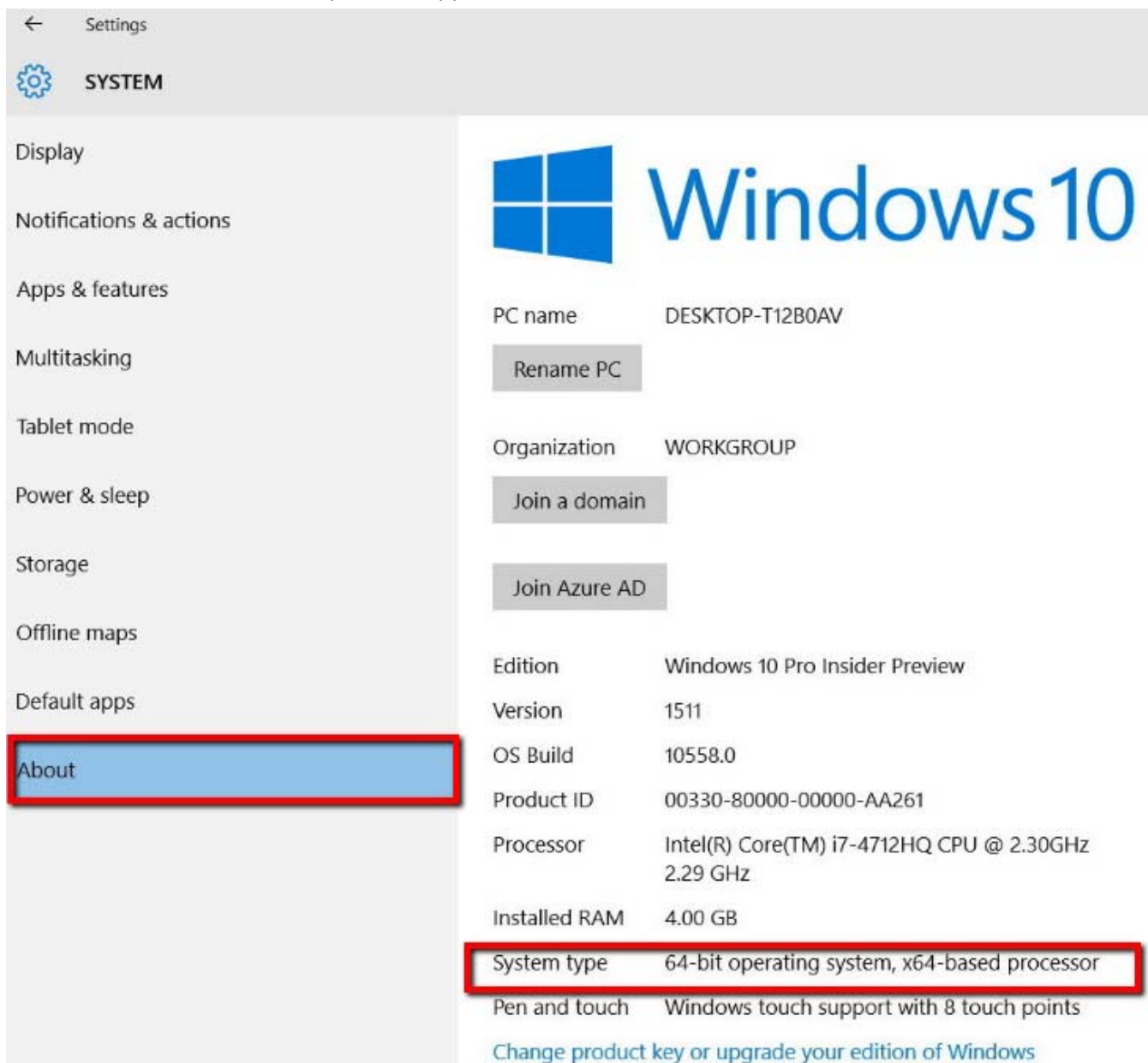


## Do I have Windows 32 or Windows 64?

- ◆ Open **Start** menu
- ◆ Click on **Settings**



- ◆ Click on **About** look for **System Type**:

A screenshot of the Windows Settings application, specifically the 'System' page. The 'About' section in the left-hand navigation pane is highlighted with a red rectangular box. The main content area displays system information for Windows 10, including PC name, organization, edition, version, OS build, product ID, processor, installed RAM, and system type. The 'System type' entry is also highlighted with a red rectangular box.

← Settings

SYSTEM

Display

Notifications & actions

Apps & features

Multitasking

Tablet mode

Power & sleep

Storage

Offline maps

Default apps

About

**Windows 10**

PC name DESKTOP-T12B0AV

Rename PC

Organization WORKGROUP

Join a domain

Join Azure AD

Edition Windows 10 Pro Insider Preview

Version 1511

OS Build 10558.0

Product ID 00330-80000-00000-AA261

Processor Intel(R) Core(TM) i7-4712HQ CPU @ 2.30GHz  
2.29 GHz

Installed RAM 4.00 GB

**System type 64-bit operating system, x64-based processor**

Pen and touch Windows touch support with 8 touch points

[Change product key or upgrade your edition of Windows](#)