



If you have any questions or need additional information, please visit [www.conroeisd.net](http://www.conroeisd.net) or contact us at 936.709.7940

August 7, 2016

Dear CISD Parent:

The Conroe ISD Transportation Department, with a staff of 600 employees is proud to serve more than 34,000 students each day, driving roughly 6 million miles each year. Your support and cooperation is greatly appreciated. As we prepare for the approaching school year, please allow me to briefly address some of the most frequently asked questions.

***How do I know if my child is eligible to ride the bus?*** Students who live more than one mile from school and students who live near identified hazardous roads, such as a highway, are eligible for transportation. When you register for transportation, the system will automatically assign your child a stop unless they live outside walk-to-stop parameters.

***How do I register my child for transportation?*** Students who registered last year are automatically registered to ride the bus unless they changed physical address or changed to a school that is now within one mile. Students new to the District or are new bus riders must register in order to be assigned to a bus. You may register your child for transportation services or look up bus stop information by visiting our website at [www.conroeisd.net](http://www.conroeisd.net). Click on the “**Find Bus Route**” link on the home page or on our Department page. Please allow 48 hours after registration to be scheduled to a bus.

***How do I know which bus my child will ride and the location of the stop?*** Once you register for school and bus service you will be able to log into our parent portal at <http://routeinfo.conroeisd.net> to find the latest route information. We will also be sending out an email and phone message with route information for the first day of school. Please note that stops are not placed on dead end streets, cul-de-sacs, or dirt roads for safety reasons. For walk-to-stop distances and information about stop locations please visit our website. Remember, all Pre-Kindergarten and Kindergarten students must be met at the bus stop by a parent, guardian, or designated individual named on Transportation Supervision Waiver Form. For concerns regarding stops please visit the “Parent Portal” or call 936-709-7940. If you are not able to reach us please leave a message. You can also send us your concern at <http://transportation.conroeisd.net/comments>.

***What should I expect during the first few days of school?*** Expect some delays and things to not run like clockwork for the first couple of days. Hundreds of new students register for transportation at the start of school. Traffic is heavier; drivers are learning new routes, and students have to learn procedures and routines for loading and unloading their buses. Please note that route adjustments are made during the first few weeks of school and throughout the year due to changes in ridership. We ask in advance for your patience and understanding and to register for transportation early.

***My child needs special accommodations to be transported. How do I arrange that?*** Students with disabilities who are eligible according to their Individual Education Plan (IEP) will receive special transportation. Please contact your child’s campus in order to request special transportation services.

The Transportation Department website also contains valuable safety information which teaches your children about bus safety. Please keep our children safe by stopping for buses that are loading or unloading.

Once again all of us at Transportation would like to thank you for your cooperation this school year. You are a big part of our success. Also, we are always looking for caring individuals to become school bus drivers.

Sincerely,

Sam Davila  
*Director of Transportation*

The Conroe Independent School District (District) as an equal opportunity educational provider and employer does not discriminate on the basis of race, color, national origin, sex, religion, age, or disability in educational programs or activities that it operates or in employment matters. The District is required by Title VI and Title VII of the Civil Rights Act of 1964, as amended, Title IX of the Education Amendments of 1972, the Age Discrimination Act of 1975, as amended, Section 504 of the Rehabilitation Act of 1973, the Americans with Disabilities Act, as well as Board policy not to discriminate in such a manner For information about Title IX rights or Section 504/ADA rights, contact the Title IX Coordinator or the Section 504/ADA coordinator at 3205 W. Davis, Conroe, TX 77304; (936) 709-7752.